

# Faulkner-Van Buren Regional Library 2020 Arkansas Public Library Survey

## Administrative Entity Identification

Several questions have been pre-loaded. Any changes of information must have occurred prior to December 31, 2020. You can change the data entered for each pre-loaded question. If the answer box will not accept the change, flag the question, put the new information in a state level note and contact Kristen Cooke [Kristen.Cooke@arkansas.gov](mailto:Kristen.Cooke@arkansas.gov) or 501-682-2863.

1.0	Name of Library	FAULKNER-VAN BUREN REGIONAL LIBRARY SYSTEM
1.1	Street Address of the Library	1900 TYLER STREET
1.2	Street Address City	CONWAY
1.3	Street Address Zip Code (standard 5-digit zip code, e.g. 72201)	72032
1.4	County	FAULKNER
1.5	Mailing address of the Library	1900 Tyler Street
1.6	Mailing address City	Conway
1.7	Mailing address Zip Code (standard 5-digit zip code, e.g. 72201)	72032
1.8	Phone # (e.g.: 5016825288)	(501) 327-7482
1.9	Fax # (e.g.: 5016821693) Enter N/A if your library does not have a fax.	(501) 327-9098
1.10	Area Served (list of counties or cities served by this library, system or region)	

	during FY 2020 - please add a federal note if there were any areas of service, city or county, where service started or was stopped - opening or closing of a library branch, annexation etc.)	Faulkner and Van Buren counties
1.10a	Population of Legal Service Area	142,552
1.11	Total Square Miles of Area Served	1,356.02
1.12	Legal Service Area Boundary Change	No
1.13	Does this library meet all criteria of the FSCS public library definition? Click on question mark for definition pop-up.	Yes
1.14	Name of the Library/System/Regional Director or person providing Administrative Oversight during FY 2020 (add a note if this information changed during 2020 and enter the name of the current director in section 13 to help us update the public library direc	John McGraw
Educational Qualifications of Library Director		
1.15	Does the Director have a Master's Degree in Library Science?	Yes
1.16	If yes, where did you he/she earn the MLS Degree?  If no, enter N/A for not applicable	University of Alabama
1.17	Librarian/Director Years of Experience	5.5
1.18	Director's salary as of Dec. 31, 2020	\$63,211

- 1.19 Phone number for the Director (501) 450-4983
- 1.20 Extension # (enter N/A for not applicable if there is no extension)
- 1.21 E-mail address of the Director john.mcgraw@fcl.org
- 1.22 Fax number of the Director (5016821693) (N/A if no fax) (501) 327-9098
- 1.23 Name of the person completing this form (if not the director)
- 1.24 Phone number of the person completing this form (5016825288) (if not the director)
- 1.25 E-mail address of the person completing this form (if not the director)

## County Revenue

If there is no county income for this library, system or region, please click the checkbox below and move on to the next section of questions.

Not Applicable

No

This group can be repeated for each county by clicking on Add County after question 2.5. System totals will be automatically computed for you in elements 2.6 - 2.10.

- 2.1 Name of County Faulkner County
- 2.2 Millage \$1,975,580
- 2.3 General Fund \$0
- 2.4 Sales Tax Receipts \$0

2.5	Other Income	\$48,500
2.1	Name of County	Van Buren county
2.2	Millage	\$319,627
2.3	General Fund	
2.4	Sales Tax Receipts	
2.5	Other Income	\$15,843
System totals		
2.6	Total of all Millage (Auto total of all 2.2)	\$2,295,207
2.7	Total of all General Fund (Auto total of all 2.3)	\$0
2.8	Total of all Sales Tax Receipts (Auto total of all 2.4)	\$0
2.9	Total of all Other Income (Auto total of all 2.5)	\$64,343
2.10	Total County Revenue for this Library/System (Auto total of 2.6 + 2.7 + 2.8)	\$2,295,207

### City Revenue

If there is no city income for this library, system or region, please click the checkbox below and move on to the next section of questions.

Not Applicable

No

This group can be repeated for each city by clicking on Add City after

question 3.5. System totals will be automatically computed for you in elements 3.6 - 3.10.

Enter all monetary amounts in whole dollars - no cents.

3.1 Name of City Greenbrier

3.2 Millage

3.3 General Fund \$429

3.4 Sales Tax Receipts

3.5 Other Income

System totals

3.6 Total of all Millage (Auto total of all 3.2) \$0

3.7 Total of all General Fund (Auto total of all 3.3) \$429

3.8 Total of all Sales Tax Receipts (Auto total of all 3.4) \$0

3.9 Total of all Other Income (Auto total of all 3.5) \$0

3.10 Total City Revenue for this system (Auto total of 3.6 + 3.7 + 3.8) \$429

## Operating Revenue

Please enter all monetary amounts in whole dollars - no cents. This section is not yet required to report at the branch level but, please use the State Level notes field if you would like to break these totals down to the branch level. For example, if one branch in your system held a solo fund raising event, you would enter that total in Other Operating Revenue and then you would use the State notes field to designate it as money raised by the

- fundraiser for ~~\_\_\_\_\_~~ Branch library.
- 4.1 **Local Support (Auto total of 2.10 + 3.10)** \$2,295,636
- 4.2 State Aid (full amount of the distribution of State Aid received from the Arkansas State Library during fiscal year 2020-- January 2020 through December 2020). If your library does not receive State Aid, please enter a zero here. \$239,370
- 4.3 Other State Government Revenue (any funds other than State Aid received from offices or agencies of the State of Arkansas during fiscal year 2020, click on the question mark for the full definition and instructions for this question) \$0
- 4.4 **State Government Revenue (Auto total of 4.2 + 4.3)** \$239,370
- 4.5 **Other Operating Revenue (including gifts, donations, fines, fees and other receipts. Click on the question mark for the full definition.) (Auto total of 2.9 + 3.9)** \$64,343
- 4.6 Federal Government Revenue (click on the question mark for a definition) \$0
- 4.7 **Grand Total Operating Revenue (Auto total of 4.1 + 4.4 + 4.5 + 4.6)** \$2,599,349

## Operating Expenditures

### Staff Expenditures

Please enter all monetary amounts in whole dollars - no cents.

- 5.1 Salaries and Wages (even if paid by an outside source) \$977,642
- 5.2 Benefits (click on question mark for

definitions) \$544,235

5.3 **Total Personnel Expenditures (Auto total of 5.1 + 5.2)** \$1,521,877

#### Collection Expenditures

Please enter all monetary amounts in whole dollars - no cents.

Click on the question marks for definitions and instructions.

5.4 Print Materials Expenditures \$93,547

5.5 Electronic Materials Expenditures \$118,362

5.6 Other Materials Expenditures \$12,556

5.7 **Total Collection Expenditures (Auto total of 5.4 + 5.5 + 5.6)** \$224,465

#### Other Expenditures

5.8 Other Operating Expenditures (click on the question mark for the full definition and instructions) \$396,991

5.9 **Total Operating Expenditures (Auto total of 5.3 + 5.7 + 5.8)** \$2,143,333

#### Staff Salary Range

Do NOT input this data as an hourly wage. Please input the annual salary range budgeted for the listed positions - filled or unfilled. If this position was not held by anyone in your library by December 31, 2020, please click on the box for "If you do not have this position" and that set of questions will be removed from your survey. You can click the box again to get that set of questions back if you have clicked the box in error.

System Director / Director of single library not part of a larger system / person with the MLS degree providing administrative oversight for this library or system

5.10 Salary \$63,211

Assistant Director

If you do not have this position in your library, system or region, please click the checkbox and move on to the next position. No

5.11 Name of the senior Assistant Director Judy Lovell

5.11a Phone number of the senior Assistant Director ( 5016825288 ) (501) 450-4986

5.11b E-mail address of the senior Assistant Director judyj@fcl.org

5.12 Highest \$49,213

5.13 MLS Degree Yes/No No

5.14 Years in Position 9

5.15 Lowest \$35,077

5.16 MLS Degree Yes/No No

5.17 Years in Position 2

Branch Director / Manager in a library system

If you do not have this position in your library, system or region, please click the checkbox and move on to the next position. No

5.18 Highest \$34,278

5.19 MLS Degree Yes/No No



5.20	Years in Position	22
5.21	Lowest	\$24,606
5.22	MLS Degree Yes/No	No
5.2	Years in Position	1

### Librarians

These are the staff who are counted in your numbers of ALA-MLS librarians (10.1) and the librarian positions that may be currently staffed in your library by those who have not earned the degree but do the work of a librarian as opposed to a library technician, assistant or clerk (10.2).

If these positions were not held by anyone in your library by December 31, 2020, please click on the box for "If you do not have this position" and that set of questions will be removed from your survey. You can click the box again to get that set of questions back if you have clicked the box in error.

### Children's Services Librarian

If you did not have this position in your library, system or region during fiscal year 2020, please click the checkbox and move on to the next position. No

5.24	Name of the senior Children's Services Librarian	Kara Dyer
5.24a	E-mail address of the senior Children's Services Librarian	kara@fcl.org
5.25	Highest	\$41,226
5.26	MLS Degree Yes/No	No
5.27	Years in Position	14

- 5.28 Lowest \$31,200
- 5.29 MLS Degree Yes/No No
- 5.30 Years in Position 3

#### Young Adult Services Librarian

If you did not have this position in your library, system or region during fiscal year 2020, please click the checkbox and move on to the next position. Yes

- 5.31 Name of the senior Young Adult Services Librarian
- 5.31a E-mail address of the senior Young Adult Services Librarian

- 5.32 Highest
- 5.33 MLS Degree Yes/No
- 5.34 Years in Position
- 5.35 Lowest
- 5.36 MLS Degree Yes/No
- 5.37 Years in Position

#### Cataloging / Technical Services Librarian

If you did not have this position in your library, system or region during fiscal year 2020, please click the checkbox and move on to the next position. No

5.38	Name of the senior Cataloging Librarian	Hope Rider
5.38a	E-mail address of the senior Cataloging Librarian	hope@fcl.org
5.39	Highest	\$33,426
5.40	Years in Position	3
5.41	Lowest	
5.42	Years in Position	

#### IT (Information Technology) Librarian

If you did not have this position in your library, system or region during fiscal year 2020, please click the checkbox and move on to the next position. No

5.43	Name of the senior IT Librarian	Deanna Dillon
5.43a	E-mail address of the senior IT Librarian	deanna@fcl.org
5.44	Highest	\$34,570
5.45	MLS Degree Yes/No	No
5.46	Years in Position	10
5.47	Lowest	
5.48	MLS Degree Yes/No	
5.49	Years in Position	

#### Library Technician / Assistant / Clerk

If you did not have this position in your library, system or region during fiscal year 2020, please click the checkbox and move on to the next position. No

5.50	Highest	\$20,966
5.51	Years in Position	11
5.52	Lowest	\$10,420
5.53	Years in Position	1

### Capital

Click on the question mark for definitions and instructions. Please use the State Level notes field if you would like to break these totals down to the branch level. For example, if one branch in your system received a grant for new furnishings, you would enter that total in Other Capital Revenue and then you would use the state notes field to designate it as money from a grant for \_\_\_\_\_ Branch Library.

6.1	Local Government Capital Revenue	\$416,257
6.2	State Government Capital Revenue	\$0
6.3	Federal Government Capital Revenue	\$0
6.4	Other Capital Revenue	\$0
6.5	Total Capital Revenue (Auto total of 6.1 + 6.2 + 6.3 + 6.4)	\$416,257
6.6	Total Capital Expenditures	\$416,257

### Library Collection

Click on the question mark for definitions and instructions. Please complete

this section for your Headquarters or Administrative entity and then click "Add Branch" to add a set of questions 7.0 - 7.8 for each branch in your system.

- |      |   |         |
|------|---|---------|
| 7.0  | Library / Branch Name - the official name of the library / branch.  |         |
|      | This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error.  | Conway  |
| 7.0a | City  | Conway  |
| 7.1  | Print Materials   | 109,931 |
| 7.2  | Electronic Books (if the admin/headquarters for the system/region purchases all e-books for use by all branches, please enter the total in the group for the admin/headquarters and enter A/T (administrative total ) in the data group for each branch)                                | 551703  |
| 7.3  | Audio Materials - Physical Units  | 4,478   |
| 7.4  | Audio Materials - Downloadable Units (if the admin/headquarters for the system/region purchases all Audio Downloadables for use by all branches, please enter the total in the group for the admin/headquarters and enter A/T (administrative total) in the data group for each branch) | 425371  |
| 7.5  | Video Materials - Physical Units  | 7,320   |
| 7.6  | Video Materials - Downloadable Units (if the admin/headquarters for the   |         |

- system/region purchases access to all Video Downloadables for use by all branches, please enter the total in the group for the admin/headquarters and enter A/T (administrative total) in the data group for each branch) 43226
- 7.7 Other / Specialty items
- Note: Please use the state level note field to the right of the answer box to let us know what kind of unique items and how many of each item this branch is circulating, such as 12 cake pans, 32 fishing poles or 15 Halloween costumes 13
- State:** 5 tablets, 4 computer projectors, 2 projector screens, 1 overhead projector, 1 slide projector
- 7.7a Mobile Hotspots/Mi-Fi Devices for lending
- If your library owns or leases Mobile Hotspots to loan for patron use outside of your building, please indicate the number of devices owned/leased 15
- 7.8 Locally Licensed Databases (if the admin/headquarters for the system/region purchases all additional databases for use by all branches, please enter the total in the group for the admin/headquarters and enter A/T (administrative total) in the data group for each branch) 0
- 7.0 Library / Branch Name - the official name of the library / branch.
- This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error. Van Buren County library

7.0a	City	Clinton
7.1	Print Materials	42,482
7.2	Electronic Books (if the admin/headquarters for the system/region purchases all e-books for use by all branches, please enter the total in the group for the admin/headquarters and enter A/T (administrative total ) in the data group for each branch)	A/T
7.3	Audio Materials - Physical Units	2,428
7.4	Audio Materials - Downloadable Units (if the admin/headquarters for the system/region purchases all Audio Downloadables for use by all branches, please enter the total in the group for the admin/headquarters and enter A/T (administrative total) in the data group for each branch)	A/T
7.5	Video Materials - Physical Units	5,843
7.6	Video Materials - Downloadable Units (if the admin/headquarters for the system/region purchases access to all Video Downloadables for use by all branches, please enter the total in the group for the admin/headquarters and enter A/T (administrative total) in the data group for each branch)	A/T
7.7	Other / Specialty items	

Note: Please use the state level note

	field to the right of the answer box to let us know what kind of unique items and how many of each item this branch is circulating, such as 12 cake pans, 32 fishing poles or 15 Halloween costumes	20
<b>State:</b>	20 Sewing Machines	
7.7a	Mobile Hotspots/Mi-Fi Devices for lending	
	If your library owns or leases Mobile Hotspots to loan for patron use outside of your building, please indicate the number of devices owned/leased	0
7.8	Locally Licensed Databases (if the admin/headquarters for the system/region purchases all additional databases for use by all branches, please enter the total in the group for the admin/headquarters and enter A/T (administrative total) in the data group for each branch)	0
7.0	Library / Branch Name - the official name of the library / branch.	
	This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error.	Damascus
7.0a	City	Damascus
7.1	Print Materials	8,590
7.2	Electronic Books (if the admin/headquarters for the system/region purchases all e-books for use by all branches, please enter the	A/T



- total in the group for the admin/headquarters and enter A/T ( administrative total ) in the data group for each branch)
- 7.3 Audio Materials - Physical Units 336
- 7.4 Audio Materials - Downloadable Units (if the admin/headquarters for the system/region purchases all Audio Downloadables for use by all branches, please enter the total in the group for the admin/headquarters and enter A/T (administrative total) in the data group for each branch) A/T
- 7.5 Video Materials - Physical Units 2,097
- 7.6 Video Materials - Downloadable Units (if the admin/headquarters for the system/region purchases access to all Video Downloadables for use by all branches, please enter the total in the group for the admin/headquarters and enter A/T (administrative total) in the data group for each branch) A/T
- 7.7 Other / Specialty items
- Note: Please use the state level note field to the right of the answer box to let us know what kind of unique items and how many of each item this branch is circulating, such as 12 cake pans, 32 fishing poles or 15 Halloween costumes 0
- 7.7a Mobile Hotspots/Mi-Fi Devices for lending
- If your library owns or leases Mobile Hotspots to loan for patron use outside of your building, please indicate the number 0

of devices owned/leased

- 7.8 Locally Licensed Databases (if the admin/headquarters for the system/region purchases all additional databases for use by all branches, please enter the total in the group for the 0 admin/headquarters and enter A/T (administrative total) in the data group for each branch)
- 7.0 Library / Branch Name - the official name of the library / branch.
- This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error. Greenbrier
- 7.0a City Greenbrier
- 7.1 Print Materials 11,053
- 7.2 Electronic Books (if the admin/headquarters for the system/region purchases all e-books for use by all branches, please enter the total in the group for the admin/headquarters and enter A/T (administrative total ) in the data group for each branch) A/T
- 7.3 Audio Materials - Physical Units 254
- 7.4 Audio Materials - Downloadable Units (if the admin/headquarters for the system/region purchases all Audio Downloadables for use by all branches, please enter the total in the group for the A/T

- admin/headquarters and enter A/T (administrative total) in the data group for each branch)
- 7.5 Video Materials - Physical Units 965
- 7.6 Video Materials - Downloadable Units (if the admin/headquarters for the system/region purchases access to all Video Downloadables for use by all branches, please enter the total in the group for the admin/headquarters and enter A/T (administrative total) in the data group for each branch) A/T
- 7.7 Other / Specialty items
- Note: Please use the state level note field to the right of the answer box to let us know what kind of unique items and how many of each item this branch is circulating, such as 12 cake pans, 32 fishing poles or 15 Halloween costumes 2
- State:** 2 Apple laptops
- 7.7a Mobile Hotspots/Mi-Fi Devices for lending
- If your library owns or leases Mobile Hotspots to loan for patron use outside of your building, please indicate the number of devices owned/leased 3
- 7.8 Locally Licensed Databases (if the admin/headquarters for the system/region purchases all additional databases for use by all branches, please enter the total in the group for the admin/headquarters and enter A/T (administrative total) in the data group for each branch) 0

7.0	Library / Branch Name - the official name of the library / branch.	Mayflower
	This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error.	
7.0a	City	Mayflower
7.1	Print Materials	12,440
7.2	Electronic Books (if the admin/headquarters for the system/region purchases all e-books for use by all branches, please enter the total in the group for the admin/headquarters and enter A/T (administrative total ) in the data group for each branch)	A/T
7.3	Audio Materials - Physical Units	236
7.4	Audio Materials - Downloadable Units (if the admin/headquarters for the system/region purchases all Audio Downloadables for use by all branches, please enter the total in the group for the admin/headquarters and enter A/T (administrative total) in the data group for each branch)	A/T
7.5	Video Materials - Physical Units	998
7.6	Video Materials - Downloadable Units (if the admin/headquarters for the system/region purchases access to all Video Downloadables for use by all branches, please enter the total in the group for the admin/headquarters and	A/T

enter A/T (administrative total) in the data group for each branch)

7.7 Other / Specialty items

Note: Please use the state level note field to the right of the answer box to let us know what kind of unique items and how many of each item this branch is circulating, such as 12 cake pans, 32 fishing poles or 15 Halloween costumes

2

**State:** 2 Apple laptops

7.7a Mobile Hotspots/Mi-Fi Devices for lending

If your library owns or leases Mobile Hotspots to loan for patron use outside of your building, please indicate the number of devices owned/leased

3

7.8 Locally Licensed Databases (if the admin/headquarters for the system/region purchases all additional databases for use by all branches, please enter the total in the group for the admin/headquarters and enter A/T (administrative total) in the data group for each branch)

0

7.0 Library / Branch Name - the official name of the library / branch.

This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error.

Vilonia

7.0a City

Vilonia

- |     |   |        |
|-----|---|--------|
| 7.1 | Print Materials   | 11,271 |
| 7.2 | Electronic Books (if the admin/headquarters for the system/region purchases all e-books for use by all branches, please enter the total in the group for the admin/headquarters and enter A/T ( administrative total ) in the data group for each branch)   | A/T    |
| 7.3 | Audio Materials - Physical Units  | 448    |
| 7.4 | Audio Materials - Downloadable Units (if the admin/headquarters for the system/region purchases all Audio Downloadables for use by all branches, please enter the total in the group for the admin/headquarters and enter A/T (administrative total) in the data group for each branch)           | A/T    |
| 7.5 | Video Materials - Physical Units  | 1,501  |
| 7.6 | Video Materials - Downloadable Units (if the admin/headquarters for the system/region purchases access to all Video Downloadables for use by all branches, please enter the total in the group for the admin/headquarters and enter A/T (administrative total) in the data group for each branch) | A/T    |
| 7.7 | Other / Specialty items   |        |
- Note: Please use the state level note field to the right of the answer box to let us know what kind of unique items and how many of each item this branch is circulating, such as 12 cake pans, 32 fishing poles or 15 Halloween costumes

**State: 2 Apple Laptops**

7.7a Mobile Hotspots/Mi-Fi Devices for lending

If your library owns or leases Mobile Hotspots to loan for patron use outside of your building, please indicate the number of devices owned/leased 3

7.8 Locally Licensed Databases (if the admin/headquarters for the system/region purchases all additional databases for use by all branches, please enter the total in the group for the admin/headquarters and enter A/T (administrative total) in the data group for each branch) 0

7.0 Library / Branch Name - the official name of the library / branch.

This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error. Mount Vernon

7.0a City Mount Vernon

7.1 Print Materials 5,647

7.2 Electronic Books (if the admin/headquarters for the system/region purchases all e-books for use by all branches, please enter the total in the group for the admin/headquarters and enter A/T (administrative total ) in the data group for each branch) A/T

7.3 Audio Materials - Physical Units 339

7.4 Audio Materials - Downloadable Units (if the admin/headquarters for the system/region purchases all Audio Downloadables for use by all branches, please enter the total in the group for the admin/headquarters and enter A/T (administrative total) in the data group for each branch) A/T

7.5 Video Materials - Physical Units 781

7.6 Video Materials - Downloadable Units (if the admin/headquarters for the system/region purchases access to all Video Downloadables for use by all branches, please enter the total in the group for the admin/headquarters and enter A/T (administrative total) in the data group for each branch) A/T

7.7 Other / Specialty items

Note: Please use the state level note field to the right of the answer box to let us know what kind of unique items and how many of each item this branch is circulating, such as 12 cake pans, 32 fishing poles or 15 Halloween costumes

1

**State:** 1 Apple laptop

7.7a Mobile Hotspots/Mi-Fi Devices for lending

If your library owns or leases Mobile Hotspots to loan for patron use outside of your building, please indicate the number of devices owned/leased

3

7.8 Locally Licensed Databases (if the



- admin/headquarters for the system/region purchases all additional databases for use by all branches, 0  
 please enter the total in the group for the admin/headquarters and enter A/T (administrative total) in the data group for each branch)
- 7.0 Library / Branch Name - the official name of the library / branch.  
  
 This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error. Twin Groves
- 7.0a City Twin Groves
- 7.1 Print Materials 3,546
- 7.2 Electronic Books (if the admin/headquarters for the system/region purchases all e-books for use by all branches, please enter the total in the group for the admin/headquarters and enter A/T (administrative total ) in the data group for each branch) A/T
- 7.3 Audio Materials - Physical Units 43
- 7.4 Audio Materials - Downloadable Units (if the admin/headquarters for the system/region purchases all Audio Downloadables for use by all branches, please enter the total in the group for the admin/headquarters and enter A/T (administrative total) in the data group for each branch) A/T

7.5 Video Materials - Physical Units 887

7.6 Video Materials - Downloadable Units (if the admin/headquarters for the system/region purchases access to all Video Downloadables for use by all branches, please enter the total in the group for the admin/headquarters and enter A/T (administrative total) in the data group for each branch) A/T

7.7 Other / Specialty items

Note: Please use the state level note field to the right of the answer box to let us know what kind of unique items and how many of each item this branch is circulating, such as 12 cake pans, 32 fishing poles or 15 Halloween costumes 2

**State:** 2 Apple laptops

7.7a Mobile Hotspots/Mi-Fi Devices for lending

If your library owns or leases Mobile Hotspots to loan for patron use outside of your building, please indicate the number of devices owned/leased 3

7.8 Locally Licensed Databases (if the admin/headquarters for the system/region purchases all additional databases for use by all branches, please enter the total in the group for the admin/headquarters and enter A/T (administrative total) in the data group for each branch) 0

System Totals

7.9 **Total Print Materials (Auto total of all 7.1)** 204,960

7.10 Total Electronic Books (Auto total of all 7.2) 551,703

**Federal:** Expansion of consortium titles by 39%, expansion of Hoopla titles by 37%

7.11 Total Audio Materials Physical Units (Auto total of all 7.3) 8,562

7.12 Total Audio Materials Downloadable Units (Auto total of all 7.4) 425,371

7.13 Total Video Materials Physical Units (Auto total of all 7.5) 20,392

7.14 Total Video Materials Downloadable Units (Auto total of all 7.6) 43,226

7.15 Total Special Items (Auto total of all 7.7) 42

7.16 Total Locally Licensed Databases (Auto total of all 7.8) 0

7.16a Traveler databases provided by the Arkansas State Library 86

7.16b Total electronic collections (Auto total of 7.16 + 7.16a) 86

7.17 Total System holdings (Auto total of 7.9 + 7.10 + 7.11 + 7.12 + 7.13 + 7.14 + 7.15 + 7.16b) 1,254,342

## Library Usage

### Materials Circulation

System Library Visits & Reference Transactions

S8.1	Library Visits System Total	155,899
S8.2	Library Visits Reporting Method	Annual Count
S8.3	Reference Transactions	6,570
S8.4	Reference Transactions Reporting Method	Annual Count

We are being asked for statistics at the outlet level. Please enter the statistics for the administrative offices/Main Library and then add a group of data elements for each branch. Please click on the question mark for definitions and instructions.

8.0	Library / Branch Name - the official name of the library/branch.	
	This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error.	Conway
8.0a	City	Conway
8.1	Circulation for all adult print materials for this library	58,901
8.2	Circulation for all children's print materials for this library	51,813
8.3	Circulation for all young adult print materials for this library	6,318
8.4	Circulation of all e-books for this library	135405
8.4a	Circulation of only Children's e-books for this library	

	If you are not able to get this number from your report, enter N.C.. If this number can be reported for the system but not by branch, enter the data under the administrative entity and enter A/T for this element in each branch group.	14895
8.4b	Circulation of only Young Adult e-books for this library	
	If you are not able to get this number from your report, enter N.C.. If this number can be reported for the system but not by branch, enter the data under the administrative entity and enter A/T for this element in each branch group.	13541
8.5	Circulation of all other electronic materials (audio/video downloads, circulating software etc.)	27413
8.5a	Circulation of all other electronic materials for Children (audio/video downloads, circulating software etc.)	
	If you are not able to get this number from your report, enter N.C.. If this number can be reported for the system but not by branch, enter the data under the administrative entity and enter A/T for this element in each branch group.	3837
8.5b	Circulation of all other electronic materials for Young Adults (audio/video downloads, circulating software etc.).	
	If you are not able to get this number from your report, enter N.C. If this number can be reported for the system but not by branch, e	n.c.
8.6	Circulation of all audio books on CD,	3,180

	tape, Play-away or other physical format	
8.6a	Circulation of audio books for Children in all physical formats	332
	If you are not able to get this number from your report, enter N.C..	
8.6b	Circulation of audio books for Young Adults in all physical formats	n.c.
	If you are not able to get this number from your report, enter N.C..	
8.7	Circulation of Audio Visual materials for this library <i>not already counted in 8.6</i> (Physical units such as music CDs/DVDs/VHS/Films)	19,015
8.7a	Circulation of Audio Visual materials for Children <i>not already counted in 8.6a</i> (Physical units such as music CDs/DVDs/VHS/Films)	3,385
	If you are not able to get this number from your report, enter N.C..	
8.7b	Circulation of Audio Visual materials for Young Adults <i>not already counted in 8.6b</i> (Physical units such as music CDs/DVDs/VHS/Films)	n.c.
	If you are not able to get this number from your report, enter N.C..	
8.8	Circulation of "specialty items" for this library (mobile hotspots, cake pans, fishing poles etc., anything you circulate other than print, AV or electronic materials)	501

8.9	<b>Interlibrary Loan and other Interlibrary Lending</b>	
	Total items provided by this library to libraries outside of your system through Interlibrary Loan	0
8.10	Total items received by this library from libraries outside of your system through Interlibrary Loan	262
8.11	<b>Reference Transactions</b>	
	Reference Transactions for this library	6570
8.11a	Please select the most applicable:	
	Actual total (staff kept track all year in 2020)	No
	Estimation (you tracked for a typical week in 2020 and multiplied by weeks open in 2020)	Yes
	Not collected	No
8.12	<b>Programs</b>	
	Children's Program Attendance for this library	5,006
8.12a	Total Children's Live Virtual Program Attendance (Please Read Instructions)	945
8.12b	Total Views of Children's Recorded Program Content	2,740
8.13	Young Adult Program Attendance for this	1,041

library

8.13a	Total Young Adult Live Virtual Program Attendance (Please Read Instructions)	306
8.13b	Total Views of Young Adult's Recorded Program Content (Please Read Instructions)	0
8.14	Adult Program Attendance for this library	1,339
8.14a	Total Adult Live Virtual Program Attendance	34
8.14b	Total Views of Adult's Recorded Program Content	620
8.15	Number of Children's Programs planned for this library (birth-11 years)	
	*If you did not plan any programs that fall into the categories listed below, or if you do not use that category when counting programs, enter a zero.	381
8.15a	How many of these programs were for pre-school children?	107
8.15b	How many of these programs focused on coding?	0
8.15c	Number of Children's Live Virtual Programs	135
8.15d	Number of Children's Recordings of Program Content	27
8.16	Number of Young Adult Programs planned for this library (12-18 years)	103



8.16a	How many programs specifically focused on coding?	0
8.16b	How many of these programs were designed for those seeking employment?	0
8.16c	How many of these programs were designed for those seeking to complete their education? (e.g., GED)	0
8.16d	Number of Young Adult Live Virtual Programs	56
8.16e	Number of Young Adult Recordings of Program Content	0
8.17	Number of Adult Programs planned for this library (19 and over)	287
8.17a	How many of these programs were designed for those seeking employment?	0
8.17b	How many of these programs were designed for those seeking to complete their education? (e.g., GED)	0
8.17c	Number of Adult Live Virtual Programs	2
8.17d	Number of Adult Recordings of Program Content	2
8.18	Successful Retrieval of Electronic Information from databases provided by the library's locally-owned databases or through the Arkansas State Libraries Traveler program. Click on the question mark for the full definition.	6497

	Total received from vendor N.C. because we cannot get numbers from the vendors	
8.19	Not Used	
8.20	Number of non-library events held in the library meeting rooms	458
	Please select the most applicable:	
	Actual total (staff kept track all year in 2020)	Yes
	Estimation (you tracked for a week in 2020 and multiplied by weeks open in 2020)	No
	Not collected during 2020 but we tracked the data for a week during the submission window and have multiplied that number by the number of weeks open in 2020	No
8.21	Number of library visits for this library	109,635
	Please select the most applicable:	
	Actual total (staff kept track all year in 2020)	Yes
	Estimation (you tracked for a week in 2020 and multiplied by weeks open in 2020)	No
	Not collected during 2020 but we tracked the data for a week during the submission window and have multiplied	No

	that number by the number of weeks open in 2020	
8.22	Number of virtual visits / uses for this library	109684
	Included in this total are all the totals for (check all that apply)	
	Visits to the library website or social networking sites	Yes
	Visits to databases - it is considered a visit and use of an online service and is not the same as the count for successful retrieval of electronic information.	Yes
	Off-site use of library services - renewals/holds/"ask a librarian"	No
	Access to/participation in live or archived library webinars, podcasts or videos	Yes
	Satellite electronic services or library stations - such as an OPAC station or public access computers in an off-site location.	No
8.23	<b>Registered Users</b>	
	Number of Registered Users for this library	45009
	Have you purged registered user files in the last 3 years? Please select one answer:	We have purged our user database in the last 3 years
8.0	Library / Branch Name - the official name of the library/branch.	

	This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error.	Van Buren County Library
8.0a	City	Clinton
8.1	Circulation for all adult print materials for this library	12,550
8.2	Circulation for all children's print materials for this library	3,927
8.3	Circulation for all young adult print materials for this library	591
8.4	Circulation of all e-books for this library	A/T
8.4a	Circulation of only Children's e-books for this library	
	If you are not able to get this number from your report, enter N.C.. If this number can be reported for the system but not by branch, enter the data under the administrative entity and enter A/T for this element in each branch group.	A/T
8.4b	Circulation of only Young Adult e-books for this library	
	If you are not able to get this number from your report, enter N.C.. If this number can be reported for the system but not by branch, enter the data under the administrative entity and enter A/T for this element in each branch group.	A/T
8.5	Circulation of all other electronic	

	materials (audio/video downloads, circulating software etc.)	A/T
8.5a	Circulation of all other electronic materials for Children (audio/video downloads, circulating software etc.)	
	If you are not able to get this number from your report, enter N.C.. If this number can be reported for the system but not by branch, enter the data under the administrative entity and enter A/T for this element in each branch group.	A/T
8.5b	Circulation of all other electronic materials for Young Adults (audio/video downloads, circulating software etc.).	
	If you are not able to get this number from your report, enter N.C. If this number can be reported for the system but not by branch, e	A/T
8.6	Circulation of all audio books on CD, tape, Play-away or other physical format	615
8.6a	Circulation of audio books for Children in all physical formats	65
	If you are not able to get this number from your report, enter N.C..	
8.6b	Circulation of audio books for Young Adults in all physical formats	n.c.
	If you are not able to get this number from your report, enter N.C..	
8.7	Circulation of Audio Visual materials for this library <i>not already counted in 8.6</i> (Physical units such as music	6,452

	CDs/DVDs/VHS/Films)	
8.7a	Circulation of Audio Visual materials for Children <i>not already counted in 8.6a</i> (Physical units such as music CDs/DVDs/VHS/Films)	1,071
	If you are not able to get this number from your report, enter N.C..	
8.7b	Circulation of Audio Visual materials for Young Adults <i>not already counted in 8.6b</i> (Physical units such as music CDs/DVDs/VHS/Films)	n.c.
	If you are not able to get this number from your report, enter N.C..	
8.8	Circulation of "specialty items" for this library (mobile hotspots, cake pans, fishing poles etc., anything you circulate other than print, AV or electronic materials)	211
8.9	<a href="#">Interlibrary Loan and other Interlibrary Lending</a>	
	Total items provided by this library to libraries outside of your system through Interlibrary Loan	0
8.10	Total items received by this library from libraries outside of your system through Interlibrary Loan	0
8.11	<a href="#">Reference Transactions</a>	
	Reference Transactions for this library	
8.11a	Please select the most applicable:	No

	Actual total (staff kept track all year in 2020)	
	Estimation (you tracked for a typical week in 2020 and multiplied by weeks open in 2020)	No
	Not collected	Yes
8.12	<b>Programs</b>	
	Children's Program Attendance for this library	305
8.12a	Total Children's Live Virtual Program Attendance (Please Read Instructions)	0
8.12b	Total Views of Children's Recorded Program Content	155
8.13	Young Adult Program Attendance for this library	0
8.13a	Total Young Adult Live Virtual Program Attendance (Please Read Instructions)	0
8.13b	Total Views of Young Adult's Recorded Program Content (Please Read Instructions)	0
8.14	Adult Program Attendance for this library	0
8.14a	Total Adult Live Virtual Program Attendance	0
8.14b	Total Views of Adult's Recorded Program Content	0

8.15 Number of Children's Programs planned for this library (birth-11 years)

\*If you did not plan any programs that fall into the categories listed below, or if you do not use that category when counting programs, enter a zero.

8.15a How many of these programs were for pre-school children? 51

8.15b How many of these programs focused on coding? 0

8.15c Number of Children's Live Virtual Programs 0

8.15d Number of Children's Recordings of Program Content 41

8.16 Number of Young Adult Programs planned for this library (12-18 years) 0

8.16a How many programs specifically focused on coding? 0

8.16b How many of these programs were designed for those seeking employment? 0

8.16c How many of these programs were designed for those seeking to complete their education? (e.g., GED) 0

8.16d Number of Young Adult Live Virtual Programs 0

8.16e Number of Young Adult Recordings of Program Content 0



- 8.17 Number of Adult Programs planned for this library (19 and over) 0
- 8.17a How many of these programs were designed for those seeking employment? 0
- 8.17b How many of these programs were designed for those seeking to complete their education? (e.g., GED) 0
- 8.17c Number of Adult Live Virtual Programs 0
- 8.17d Number of Adult Recordings of Program Content 0
- 8.18 Successful Retrieval of Electronic Information from databases provided by the library's locally-owned databases or through the Arkansas State Libraries Traveler program. Click on the question mark for the full definition. N.C.
- Total received from vendor  
N.C. because we cannot get numbers from the vendors
- 8.19 Not Used
- 8.20 Number of non-library events held in the library meeting rooms 40
- Please select the most applicable:
- Actual total (staff kept track all year in 2020) No
- Estimation (you tracked for a week in

	2020 and multiplied by weeks open in 2020)	No
	Not collected during 2020 but we tracked the data for a week during the submission window and have multiplied that number by the number of weeks open in 2020	No
8.21	Number of library visits for this library	31,042
	Please select the most applicable:	
	Actual total (staff kept track all year in 2020)	Yes
	Estimation (you tracked for a week in 2020 and multiplied by weeks open in 2020)	No
	Not collected during 2020 but we tracked the data for a week during the submission window and have multiplied that number by the number of weeks open in 2020	No
8.22	Number of virtual visits / uses for this library	11857
	Included in this total are all the totals for (check all that apply)	
	Visits to the library website or social networking sites	Yes
	Visits to databases - it is considered a visit and use of an online service and is not the same as the count for successful retrieval of electronic information.	No

	Off-site use of library services - renewals/holds/"ask a librarian"	No
	Access to/participation in live or archived library webinars, podcasts or videos	No
	Satellite electronic services or library stations - such as an OPAC station or public access computers in an off-site location.	No
8.23	<b>Registered Users</b>	
	Number of Registered Users for this library	6503
	Have you purged registered user files in the last 3 years? Please select one answer:	We have purged our user database in the last 3 years
8.0	Library / Branch Name - the official name of the library/branch.	
	This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error.	Damascus
8.0a	City	Damascus
8.1	Circulation for all adult print materials for this library	1,660
8.2	Circulation for all children's print materials for this library	334
8.3	Circulation for all young adult print materials for this library	174

8.4 Circulation of all e-books for this library A/T

8.4a Circulation of only Children's e-books for this library

If you are not able to get this number from your report, enter N.C.. If this number can be reported for the system but not by branch, enter the data under the administrative entity and enter A/T for this element in each branch group. A/T

8.4b Circulation of only Young Adult e-books for this library

If you are not able to get this number from your report, enter N.C.. If this number can be reported for the system but not by branch, enter the data under the administrative entity and enter A/T for this element in each branch group. A/T

8.5 Circulation of all other electronic materials (audio/video downloads, circulating software etc.) A/T

8.5a Circulation of all other electronic materials for Children (audio/video downloads, circulating software etc.)

If you are not able to get this number from your report, enter N.C.. If this number can be reported for the system but not by branch, enter the data under the administrative entity and enter A/T for this element in each branch group. A/T

8.5b Circulation of all other electronic materials for Young Adults (audio/video downloads, circulating software etc.).

	If you are not able to get this number from your report, enter N.C. If this number can be reported for the system but not by branch, e	A/T
8.6	Circulation of all audio books on CD, tape, Play-away or other physical format	95
8.6a	Circulation of audio books for Children in all physical formats	2
	If you are not able to get this number from your report, enter N.C..	
8.6b	Circulation of audio books for Young Adults in all physical formats	n.c.
	If you are not able to get this number from your report, enter N.C..	
8.7	Circulation of Audio Visual materials for this library <i>not already counted in 8.6</i> (Physical units such as music CDs/DVDs/VHS/Films)	487
8.7a	Circulation of Audio Visual materials for Children <i>not already counted in 8.6a</i> (Physical units such as music CDs/DVDs/VHS/Films)	n.c.
	If you are not able to get this number from your report, enter N.C..	
8.7b	Circulation of Audio Visual materials for Young Adults <i>not already counted in 8.6b</i> (Physical units such as music CDs/DVDs/VHS/Films)	n.c.
	If you are not able to get this number from your report, enter N.C..	

8.8	Circulation of "specialty items" for this library (mobile hotspots, cake pans, fishing poles etc., anything you circulate other than print, AV or electronic materials)	0
8.9	<b>Interlibrary Loan and other Interlibrary Lending</b>	
	Total items provided by this library to libraries outside of your system through Interlibrary Loan	0
8.10	Total items received by this library from libraries outside of your system through Interlibrary Loan	0
8.11	<b>Reference Transactions</b>	
	Reference Transactions for this library	
8.11a	Please select the most applicable:	
	Actual total (staff kept track all year in 2020)	No
	Estimation (you tracked for a typical week in 2020 and multiplied by weeks open in 2020)	No
	Not collected	Yes
8.12	<b>Programs</b>	
	Children's Program Attendance for this library	153
8.12a	Total Children's Live Virtual Program Attendance (Please Read Instructions)	0

8.12b	Total Views of Children's Recorded Program Content	0
8.13	Young Adult Program Attendance for this library	0
8.13a	Total Young Adult Live Virtual Program Attendance (Please Read Instructions)	0
8.13b	Total Views of Young Adult's Recorded Program Content (Please Read Instructions)	0
8.14	Adult Program Attendance for this library	0
8.14a	Total Adult Live Virtual Program Attendance	0
8.14b	Total Views of Adult's Recorded Program Content	0
8.15	Number of Children's Programs planned for this library (birth-11 years)	
	*If you did not plan any programs that fall into the categories listed below, or if you do not use that category when counting programs, enter a zero.	
8.15a	How many of these programs were for pre-school children?	0
8.15b	How many of these programs focused on coding?	0
8.15c	Number of Children's Live Virtual Programs	0

8.15d	Number of Children's Recordings of Program Content	0
8.16	Number of Young Adult Programs planned for this library (12-18 years)	0
8.16a	How many programs specifically focused on coding?	0
8.16b	How many of these programs were designed for those seeking employment?	0
8.16c	How many of these programs were designed for those seeking to complete their education? (e.g., GED)	0
8.16d	Number of Young Adult Live Virtual Programs	0
8.16e	Number of Young Adult Recordings of Program Content	0
8.17	Number of Adult Programs planned for this library (19 and over)	0
8.17a	How many of these programs were designed for those seeking employment?	0
8.17b	How many of these programs were designed for those seeking to complete their education? (e.g., GED)	0
8.17c	Number of Adult Live Virtual Programs	0
8.17d	Number of Adult Recordings of Program Content	0



8.18	<p>Successful Retrieval of Electronic Information from databases provided by the library's locally-owned databases or through the Arkansas State Libraries Traveler program. Click on the question mark for the full definition.</p> <p>Total received from vendor N.C. because we cannot get numbers from the vendors</p>	a/t
8.19	Not Used	
8.20	<p>Number of non-library events held in the library meeting rooms</p> <p>Please select the most applicable:</p> <p>Actual total (staff kept track all year in 2020)</p> <p>Estimation (you tracked for a week in 2020 and multiplied by weeks open in 2020)</p> <p>Not collected during 2020 but we tracked the data for a week during the submission window and have multiplied that number by the number of weeks open in 2020</p>	<p>0</p> <p>No</p> <p>No</p> <p>No</p>
8.21	<p>Number of library visits for this library</p> <p>Please select the most applicable:</p> <p>Actual total (staff kept track all year in 2020)</p> <p>Estimation (you tracked for a week in 2020 and multiplied by weeks open in</p>	<p>2,350</p> <p>Yes</p> <p>No</p>

2020)

Not collected during 2020 but we tracked the data for a week during the submission window and have multiplied that number by the number of weeks open in 2020

8.22 Number of virtual visits / uses for this library

Included in this total are all the totals for (check all that apply) 1536

Visits to the library website or social networking sites Yes

Visits to databases - it is considered a visit and use of an online service and is not the same as the count for successful retrieval of electronic information. No

Off-site use of library services - renewals/holds/"ask a librarian" No

Access to/participation in live or archived library webinars, podcasts or videos No

Satellite electronic services or library stations - such as an OPAC station or public access computers in an off-site location. No

8.23 [Registered Users](#)

Number of Registered Users for this library 738

Have you purged registered user files in We have purged our

	the last 3 years? Please select one answer:	user database in the last 3 years
8.0	Library / Branch Name - the official name of the library/branch.	
	This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error.	Greenbrier
8.0a	City	Greenbrier
8.1	Circulation for all adult print materials for this library	4,622
8.2	Circulation for all children's print materials for this library	3,133
8.3	Circulation for all young adult print materials for this library	547
8.4	Circulation of all e-books for this library	A/T
8.4a	Circulation of only Children's e-books for this library	
	If you are not able to get this number from your report, enter N.C.. If this number can be reported for the system but not by branch, enter the data under the administrative entity and enter A/T for this element in each branch group.	A/T
8.4b	Circulation of only Young Adult e-books for this library	
	If you are not able to get this number	

	from your report, enter N.C.. If this number can be reported for the system but not by branch, enter the data under the administrative entity and enter A/T for this element in each branch group.	A/T
8.5	Circulation of all other electronic materials (audio/video downloads, circulating software etc.)	A/T
8.5a	Circulation of all other electronic materials for Children (audio/video downloads, circulating software etc.)	
	If you are not able to get this number from your report, enter N.C.. If this number can be reported for the system but not by branch, enter the data under the administrative entity and enter A/T for this element in each branch group.	A/T
8.5b	Circulation of all other electronic materials for Young Adults (audio/video downloads, circulating software etc.).	
	If you are not able to get this number from your report, enter N.C. If this number can be reported for the system but not by branch, e	A/T
8.6	Circulation of all audio books on CD, tape, Play-away or other physical format	111
8.6a	Circulation of audio books for Children in all physical formats	
	If you are not able to get this number from your report, enter N.C..	8
8.6b	Circulation of audio books for Young Adults in all physical formats	
		n.c.

	If you are not able to get this number from your report, enter N.C..	
8.7	Circulation of Audio Visual materials for this library <i>not already counted in 8.6</i> (Physical units such as music CDs/DVDs/VHS/Films)	1,763
8.7a	Circulation of Audio Visual materials for Children <i>not already counted in 8.6a</i> (Physical units such as music CDs/DVDs/VHS/Films)	n.c.
	If you are not able to get this number from your report, enter N.C..	
8.7b	Circulation of Audio Visual materials for Young Adults <i>not already counted in 8.6b</i> (Physical units such as music CDs/DVDs/VHS/Films)	n.c.
	If you are not able to get this number from your report, enter N.C..	
8.8	Circulation of "specialty items" for this library (mobile hotspots, cake pans, fishing poles etc., anything you circulate other than print, AV or electronic materials)	100
8.9	<b>Interlibrary Loan and other Interlibrary Lending</b>	
	Total items provided by this library to libraries outside of your system through Interlibrary Loan	0
8.10	Total items received by this library from libraries outside of your system through Interlibrary Loan	0

8.11	<b>Reference Transactions</b>	1550
	Reference Transactions for this library	
8.11a	Please select the most applicable:	
	Actual total (staff kept track all year in 2020)	Yes
	Estimation (you tracked for a typical week in 2020 and multiplied by weeks open in 2020)	No
	Not collected	No
8.12	<b>Programs</b>	
	Children's Program Attendance for this library	220
8.12a	Total Children's Live Virtual Program Attendance (Please Read Instructions)	0
8.12b	Total Views of Children's Recorded Program Content	0
8.13	Young Adult Program Attendance for this library	22
8.13a	Total Young Adult Live Virtual Program Attendance (Please Read Instructions)	0
8.13b	Total Views of Young Adult's Recorded Program Content (Please Read Instructions)	0
8.14	Adult Program Attendance for this library	68

8.14a Total Adult Live Virtual Program Attendance 0

8.14b Total Views of Adult's Recorded Program Content 0

8.15 Number of Children's Programs planned for this library (birth-11 years)

\*If you did not plan any programs that fall into the categories listed below, or if you do not use that category when counting programs, enter a zero.

8.15a How many of these programs were for pre-school children? 29

8.15b How many of these programs focused on coding? 0

8.15c Number of Children's Live Virtual Programs 0

8.15d Number of Children's Recordings of Program Content 0

8.16 Number of Young Adult Programs planned for this library (12-18 years) 10

8.16a How many programs specifically focused on coding? 0

8.16b How many of these programs were designed for those seeking employment? 0

8.16c How many of these programs were designed for those seeking to complete their education? (e.g., GED) 0

8.16d	Number of Young Adult Live Virtual Programs	0
8.16e	Number of Young Adult Recordings of Program Content	0
8.17	Number of Adult Programs planned for this library (19 and over)	8
8.17a	How many of these programs were designed for those seeking employment?	0
8.17b	How many of these programs were designed for those seeking to complete their education? (e.g., GED)	0
8.17c	Number of Adult Live Virtual Programs	0
8.17d	Number of Adult Recordings of Program Content	0
8.18	Successful Retrieval of Electronic Information from databases provided by the library's locally-owned databases or through the Arkansas State Libraries Traveler program. Click on the question mark for the full definition.	A/T
	Total received from vendor N.C. because we cannot get numbers from the vendors	
8.19	Not Used	
8.20	Number of non-library events held in the library meeting rooms	0



Please select the most applicable:

Actual total (staff kept track all year in 2020) No

Estimation (you tracked for a week in 2020 and multiplied by weeks open in 2020) No

Not collected during 2020 but we tracked the data for a week during the submission window and have multiplied that number by the number of weeks open in 2020 No

8.21 Number of library visits for this library 4,755

Please select the most applicable:

Actual total (staff kept track all year in 2020) Yes

Estimation (you tracked for a week in 2020 and multiplied by weeks open in 2020) No

Not collected during 2020 but we tracked the data for a week during the submission window and have multiplied that number by the number of weeks open in 2020 No

8.22 Number of virtual visits / uses for this library 4232

Included in this total are all the totals for (check all that apply)

Visits to the library website or social networking sites Yes

	Visits to databases - it is considered a visit and use of an online service and is not the same as the count for successful retrieval of electronic information.	No
	Off-site use of library services - renewals/holds/"ask a librarian"	No
	Access to/participation in live or archived library webinars, podcasts or videos	No
	Satellite electronic services or library stations - such as an OPAC station or public access computers in an off-site location.	No
8.23	<b>Registered Users</b>	
	Number of Registered Users for this library	3589
	Have you purged registered user files in the last 3 years? Please select one answer:	We have purged our user database in the last 3 years
8.0	Library / Branch Name - the official name of the library/branch.	
	This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error.	Mayflower
8.0a	City	Mayflower
8.1	Circulation for all adult print materials for this library	2,479

8.2	Circulation for all children's print materials for this library	1,641
8.3	Circulation for all young adult print materials for this library	236
8.4	Circulation of all e-books for this library	A/T
8.4a	Circulation of only Children's e-books for this library	
	If you are not able to get this number from your report, enter N.C.. If this number can be reported for the system but not by branch, enter the data under the administrative entity and enter A/T for this element in each branch group.	A/T
8.4b	Circulation of only Young Adult e-books for this library	
	If you are not able to get this number from your report, enter N.C.. If this number can be reported for the system but not by branch, enter the data under the administrative entity and enter A/T for this element in each branch group.	A/T
8.5	Circulation of all other electronic materials (audio/video downloads, circulating software etc.)	A/T
8.5a	Circulation of all other electronic materials for Children (audio/video downloads, circulating software etc.)	
	If you are not able to get this number from your report, enter N.C.. If this number can be reported for the system but not by branch, enter the data under the administrative entity and enter A/T for	A/T

	<p>this element in each branch group.</p>	
8.5b	<p>Circulation of all other electronic materials for Young Adults (audio/video downloads, circulating software etc.).</p> <p>If you are not able to get this number from your report, enter N.C. If this number can be reported for the system but not by branch, e</p>	A/T
8.6	<p>Circulation of all audio books on CD, tape, Play-away or other physical format</p>	93
8.6a	<p>Circulation of audio books for Children in all physical formats</p> <p>If you are not able to get this number from your report, enter N.C..</p>	6
8.6b	<p>Circulation of audio books for Young Adults in all physical formats</p> <p>If you are not able to get this number from your report, enter N.C..</p>	n.c.
8.7	<p>Circulation of Audio Visual materials for this library <i>not already counted in 8.6</i> (Physical units such as music CDs/DVDs/VHS/Films)</p>	1,002
8.7a	<p>Circulation of Audio Visual materials for Children <i>not already counted in 8.6a</i> (Physical units such as music CDs/DVDs/VHS/Films)</p> <p>If you are not able to get this number from your report, enter N.C..</p>	251
8.7b	<p>Circulation of Audio Visual materials for</p>	

	Young Adults <i>not already counted in 8.6b</i> (Physical units such as music CDs/DVDs/VHS/Films)	n.c.
	If you are not able to get this number from your report, enter N.C..	
8.8	Circulation of "specialty items" for this library (mobile hotspots, cake pans, fishing poles etc., anything you circulate other than print, AV or electronic materials)	45
8.9	<b>Interlibrary Loan and other Interlibrary Lending</b>	
	Total items provided by this library to libraries outside of your system through Interlibrary Loan	0
8.10	Total items received by this library from libraries outside of your system through Interlibrary Loan	0
8.11	<b>Reference Transactions</b>	
	Reference Transactions for this library	922
8.11a	Please select the most applicable:	
	Actual total (staff kept track all year in 2020)	Yes
	Estimation (you tracked for a typical week in 2020 and multiplied by weeks open in 2020)	No
	Not collected	No
8.12	<b>Programs</b>	

	Children's Program Attendance for this library	438
8.12a	Total Children's Live Virtual Program Attendance (Please Read Instructions)	92
8.12b	Total Views of Children's Recorded Program Content	185
8.13	Young Adult Program Attendance for this library	145
8.13a	Total Young Adult Live Virtual Program Attendance (Please Read Instructions)	0
8.13b	Total Views of Young Adult's Recorded Program Content (Please Read Instructions)	0
8.14	Adult Program Attendance for this library	35
8.14a	Total Adult Live Virtual Program Attendance	0
8.14b	Total Views of Adult's Recorded Program Content	0
8.15	Number of Children's Programs planned for this library (birth-11 years)	
	*If you did not plan any programs that fall into the categories listed below, or if you do not use that category when counting programs, enter a zero.	
8.15a	How many of these programs were for pre-school children?	45

8.15b	How many of these programs focused on coding?	0
8.15c	Number of Children's Live Virtual Programs	24
8.15d	Number of Children's Recordings of Program Content	0
8.16	Number of Young Adult Programs planned for this library (12-18 years)	0
8.16a	How many programs specifically focused on coding?	0
8.16b	How many of these programs were designed for those seeking employment?	0
8.16c	How many of these programs were designed for those seeking to complete their education? (e.g., GED)	0
8.16d	Number of Young Adult Live Virtual Programs	0
8.16e	Number of Young Adult Recordings of Program Content	0
8.17	Number of Adult Programs planned for this library (19 and over)	0
8.17a	How many of these programs were designed for those seeking employment?	0
8.17b	How many of these programs were designed for those seeking to complete their education? (e.g., GED)	0

8.17c	Number of Adult Live Virtual Programs	0
8.17d	Number of Adult Recordings of Program Content	0
8.18	Successful Retrieval of Electronic Information from databases provided by the library's locally-owned databases or through the Arkansas State Libraries Traveler program. Click on the question mark for the full definition.	A/T
	Total received from vendor N.C. because we cannot get numbers from the vendors	
8.19	Not Used	
8.20	Number of non-library events held in the library meeting rooms	0
	Please select the most applicable:	
	Actual total (staff kept track all year in 2020)	Yes
	Estimation (you tracked for a week in 2020 and multiplied by weeks open in 2020)	No
	Not collected during 2020 but we tracked the data for a week during the submission window and have multiplied that number by the number of weeks open in 2020	No
8.21	Number of library visits for this library	3,093



Please select the most applicable:

	Actual total (staff kept track all year in 2020)	Yes
	Estimation (you tracked for a week in 2020 and multiplied by weeks open in 2020)	No
	Not collected during 2020 but we tracked the data for a week during the submission window and have multiplied that number by the number of weeks open in 2020	No
8.22	Number of virtual visits / uses for this library	284
	Included in this total are all the totals for (check all that apply)	
	Visits to the library website or social networking sites	Yes
	Visits to databases - it is considered a visit and use of an online service and is not the same as the count for successful retrieval of electronic information.	No
	Off-site use of library services - renewals/holds/"ask a librarian"	No
	Access to/participation in live or archived library webinars, podcasts or videos	No
	Satellite electronic services or library stations - such as an OPAC station or public access computers in an off-site location.	No

8.23 Registered Users

Number of Registered Users for this library 2214

Have you purged registered user files in the last 3 years? Please select one answer: We have purged our user database in the last 3 years

8.0 Library / Branch Name - the official name of the library/branch.

This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error. Mount Vernon

8.0a City Mount Vernon

8.1 Circulation for all adult print materials for this library 898

8.2 Circulation for all children's print materials for this library 854

8.3 Circulation for all young adult print materials for this library 177

8.4 Circulation of all e-books for this library A/T

8.4a Circulation of only Children's e-books for this library

If you are not able to get this number from your report, enter N.C.. If this number can be reported for the system but not by branch, enter the data under the administrative entity and enter A/T for A/T

- this element in each branch group.
- 8.4b Circulation of only Young Adult e-books for this library
 

If you are not able to get this number from your report, enter N.C.. If this number can be reported for the system but not by branch, enter the data under the administrative entity and enter A/T for this element in each branch group.

A/T
  
  - 8.5 Circulation of all other electronic materials (audio/video downloads, circulating software etc.)
 

A/T
  
  - 8.5a Circulation of all other electronic materials for Children (audio/video downloads, circulating software etc.)
 

If you are not able to get this number from your report, enter N.C.. If this number can be reported for the system but not by branch, enter the data under the administrative entity and enter A/T for this element in each branch group.

A/T
  
  - 8.5b Circulation of all other electronic materials for Young Adults (audio/video downloads, circulating software etc.).
 

If you are not able to get this number from your report, enter N.C. If this number can be reported for the system but not by branch, e

A/T
  
  - 8.6 Circulation of all audio books on CD, tape, Play-away or other physical format
 

9
  
  - 8.6a Circulation of audio books for Children in all physical formats

		1
	If you are not able to get this number from your report, enter N.C..	
8.6b	Circulation of audio books for Young Adults in all physical formats	
		n.c.
	If you are not able to get this number from your report, enter N.C..	
8.7	Circulation of Audio Visual materials for this library <i>not already counted in 8.6</i> (Physical units such as music CDs/DVDs/VHS/Films)	361
8.7a	Circulation of Audio Visual materials for Children <i>not already counted in 8.6a</i> (Physical units such as music CDs/DVDs/VHS/Films)	94
	If you are not able to get this number from your report, enter N.C..	
8.7b	Circulation of Audio Visual materials for Young Adults <i>not already counted in 8.6b</i> (Physical units such as music CDs/DVDs/VHS/Films)	n.c.
	If you are not able to get this number from your report, enter N.C..	
8.8	Circulation of "specialty items" for this library (mobile hotspots, cake pans, fishing poles etc., anything you circulate other than print, AV or electronic materials)	31
8.9	<a href="#">Interlibrary Loan and other Interlibrary Lending</a>	
	Total items provided by this library to	0

	libraries outside of your system through Interlibrary Loan	
8.10	Total items received by this library from libraries outside of your system through Interlibrary Loan	0
8.11	<b>Reference Transactions</b>	2452
	Reference Transactions for this library	
8.11a	Please select the most applicable:	
	Actual total (staff kept track all year in 2020)	Yes
	Estimation (you tracked for a typical week in 2020 and multiplied by weeks open in 2020)	No
	Not collected	No
8.12	<b>Programs</b>	
	Children's Program Attendance for this library	1,504
8.12a	Total Children's Live Virtual Program Attendance (Please Read Instructions)	18
8.12b	Total Views of Children's Recorded Program Content	
8.13	Young Adult Program Attendance for this library	436
8.13a	Total Young Adult Live Virtual Program Attendance (Please Read Instructions)	0

8.13b	Total Views of Young Adult's Recorded Program Content (Please Read Instructions)	0
8.14	Adult Program Attendance for this library	222
8.14a	Total Adult Live Virtual Program Attendance	0
8.14b	Total Views of Adult's Recorded Program Content	0
8.15	Number of Children's Programs planned for this library (birth-11 years)	
	*If you did not plan any programs that fall into the categories listed below, or if you do not use that category when counting programs, enter a zero.	
8.15a	How many of these programs were for pre-school children?	15
8.15b	How many of these programs focused on coding?	8
8.15c	Number of Children's Live Virtual Programs	2
8.15d	Number of Children's Recordings of Program Content	9
8.16	Number of Young Adult Programs planned for this library (12-18 years)	54
8.16a	How many programs specifically focused on coding?	11

8.16b	How many of these programs were designed for those seeking employment?	2
8.16c	How many of these programs were designed for those seeking to complete their education? (e.g., GED)	0
8.16d	Number of Young Adult Live Virtual Programs	0
8.16e	Number of Young Adult Recordings of Program Content	0
8.17	Number of Adult Programs planned for this library (19 and over)	247
8.17a	How many of these programs were designed for those seeking employment?	8
8.17b	How many of these programs were designed for those seeking to complete their education? (e.g., GED)	0
8.17c	Number of Adult Live Virtual Programs	0
8.17d	Number of Adult Recordings of Program Content	0
8.18	Successful Retrieval of Electronic Information from databases provided by the library's locally-owned databases or through the Arkansas State Libraries Traveler program. Click on the question mark for the full definition.	A/t

Total received from vendor  
N.C. because we cannot get numbers  
from the vendors

- 8.19 Not Used
- 8.20 Number of non-library events held in the library meeting rooms 0
- Please select the most applicable:
- Actual total (staff kept track all year in 2020) Yes
- Estimation (you tracked for a week in 2020 and multiplied by weeks open in 2020) No
- Not collected during 2020 but we tracked the data for a week during the submission window and have multiplied that number by the number of weeks open in 2020 No
- 8.21 Number of library visits for this library 3,445
- Please select the most applicable:
- Actual total (staff kept track all year in 2020) Yes
- Estimation (you tracked for a week in 2020 and multiplied by weeks open in 2020) No
- Not collected during 2020 but we tracked the data for a week during the submission window and have multiplied that number by the number of weeks open in 2020 No
- 8.22 Number of virtual visits / uses for this library



		1288
	Included in this total are all the totals for (check all that apply)	
	Visits to the library website or social networking sites	Yes
	Visits to databases - it is considered a visit and use of an online service and is not the same as the count for successful retrieval of electronic information.	No
	Off-site use of library services - renewals/holds/"ask a librarian"	No
	Access to/participation in live or archived library webinars, podcasts or videos	No
	Satellite electronic services or library stations - such as an OPAC station or public access computers in an off-site location.	No
8.23	<b>Registered Users</b>	
	Number of Registered Users for this library	446
	Have you purged registered user files in the last 3 years? Please select one answer:	We have purged our user database in the last 3 years
8.0	<b>Library / Branch Name - the official name of the library/branch.</b>	
	This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error.	Twin Groves

8.0a City Twin Groves

8.1 Circulation for all adult print materials for this library 121

8.2 Circulation for all children's print materials for this library 679

8.3 Circulation for all young adult print materials for this library 77

8.4 Circulation of all e-books for this library A/T

8.4a Circulation of only Children's e-books for this library

If you are not able to get this number from your report, enter N.C.. If this number can be reported for the system but not by branch, enter the data under the administrative entity and enter A/T for this element in each branch group. A/T

8.4b Circulation of only Young Adult e-books for this library

If you are not able to get this number from your report, enter N.C.. If this number can be reported for the system but not by branch, enter the data under the administrative entity and enter A/T for this element in each branch group. A/T

8.5 Circulation of all other electronic materials (audio/video downloads, circulating software etc.) A/T

8.5a Circulation of all other electronic materials for Children (audio/video

downloads, circulating software etc.)

- If you are not able to get this number from your report, enter N.C.. If this number can be reported for the system but not by branch, enter the data under the administrative entity and enter A/T for this element in each branch group. A/T
- 8.5b Circulation of all other electronic materials for Young Adults (audio/video downloads, circulating software etc.).
- If you are not able to get this number from your report, enter N.C. If this number can be reported for the system but not by branch, e A/T
- 8.6 Circulation of all audio books on CD, tape, Play-away or other physical format 1
- 8.6a Circulation of audio books for Children in all physical formats 0
- If you are not able to get this number from your report, enter N.C..
- 8.6b Circulation of audio books for Young Adults in all physical formats 0
- If you are not able to get this number from your report, enter N.C..
- 8.7 Circulation of Audio Visual materials for this library *not already counted in 8.6* (Physical units such as music CDs/DVDs/VHS/Films) 297
- 8.7a Circulation of Audio Visual materials for Children *not already counted in 8.6a* (Physical units such as music

	CDs/DVDs/VHS/Films)	60
	If you are not able to get this number from your report, enter N.C..	
8.7b	Circulation of Audio Visual materials for Young Adults <i>not already counted in 8.6b</i> (Physical units such as music CDs/DVDs/VHS/Films)	n.c.
	If you are not able to get this number from your report, enter N.C..	
8.8	Circulation of "specialty items" for this library (mobile hotspots, cake pans, fishing poles etc., anything you circulate other than print, AV or electronic materials)	38
8.9	<a href="#">Interlibrary Loan and other Interlibrary Lending</a>	
	Total items provided by this library to libraries outside of your system through Interlibrary Loan	0
8.10	Total items received by this library from libraries outside of your system through Interlibrary Loan	0
8.11	<a href="#">Reference Transactions</a>	
	Reference Transactions for this library	101
8.11a	Please select the most applicable:	
	Actual total (staff kept track all year in 2020)	Yes
	Estimation (you tracked for a typical	

	week in 2020 and multiplied by weeks open in 2020)	No
	Not collected	No
8.12	<b>Programs</b>	
	Children's Program Attendance for this library	326
8.12a	Total Children's Live Virtual Program Attendance (Please Read Instructions)	0
8.12b	Total Views of Children's Recorded Program Content	0
8.13	Young Adult Program Attendance for this library	269
8.13a	Total Young Adult Live Virtual Program Attendance (Please Read Instructions)	0
8.13b	Total Views of Young Adult's Recorded Program Content (Please Read Instructions)	0
8.14	Adult Program Attendance for this library	72
8.14a	Total Adult Live Virtual Program Attendance	0
8.14b	Total Views of Adult's Recorded Program Content	0
8.15	Number of Children's Programs planned for this library (birth-11 years)	
	*If you did not plan any programs that fall into the categories listed below, or if you	56

do not use that category when counting programs, enter a zero.

8.15a	How many of these programs were for pre-school children?	5
8.15b	How many of these programs focused on coding?	8
8.15c	Number of Children's Live Virtual Programs	0
8.15d	Number of Children's Recordings of Program Content	0
8.16	Number of Young Adult Programs planned for this library (12-18 years)	14
8.16a	How many programs specifically focused on coding?	2
8.16b	How many of these programs were designed for those seeking employment?	1
8.16c	How many of these programs were designed for those seeking to complete their education? (e.g., GED)	1
8.16d	Number of Young Adult Live Virtual Programs	0
8.16e	Number of Young Adult Recordings of Program Content	0
8.17	Number of Adult Programs planned for this library (19 and over)	11

8.17a	How many of these programs were designed for those seeking employment?	5
8.17b	How many of these programs were designed for those seeking to complete their education? (e.g., GED)	0
8.17c	Number of Adult Live Virtual Programs	0
8.17d	Number of Adult Recordings of Program Content	0
8.18	Successful Retrieval of Electronic Information from databases provided by the library's locally-owned databases or through the Arkansas State Libraries Traveler program. Click on the question mark for the full definition.	A/T
	Total received from vendor N.C. because we cannot get numbers from the vendors	
8.19	Not Used	
8.20	Number of non-library events held in the library meeting rooms	0
	Please select the most applicable:	
	Actual total (staff kept track all year in 2020)	Yes
	Estimation (you tracked for a week in 2020 and multiplied by weeks open in 2020)	No
	Not collected during 2020 but we tracked the data for a week during the submission window and have multiplied	No

	that number by the number of weeks open in 2020	
8.21	Number of library visits for this library	1,031
	Please select the most applicable:	
	Actual total (staff kept track all year in 2020)	Yes
	Estimation (you tracked for a week in 2020 and multiplied by weeks open in 2020)	No
	Not collected during 2020 but we tracked the data for a week during the submission window and have multiplied that number by the number of weeks open in 2020	No
8.22	Number of virtual visits / uses for this library	556
	Included in this total are all the totals for (check all that apply)	
	Visits to the library website or social networking sites	Yes
	Visits to databases - it is considered a visit and use of an online service and is not the same as the count for successful retrieval of electronic information.	No
	Off-site use of library services - renewals/holds/"ask a librarian"	No
	Access to/participation in live or archived library webinars, podcasts or videos	No



	Satellite electronic services or library stations - such as an OPAC station or public access computers in an off-site location.	No
8.23	<b>Registered Users</b>	
	Number of Registered Users for this library	105
	Have you purged registered user files in the last 3 years? Please select one answer:	We have purged our user database in the last 3 years
8.0	Library / Branch Name - the official name of the library/branch.	
	This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error.	Vilonia
8.0a	City	Vilonia
8.1	Circulation for all adult print materials for this library	4,431
8.2	Circulation for all children's print materials for this library	5,391
8.3	Circulation for all young adult print materials for this library	650
8.4	Circulation of all e-books for this library	A/T
8.4a	Circulation of only Children's e-books for this library	

- If you are not able to get this number from your report, enter N.C.. If this number can be reported for the system but not by branch, enter the data under the administrative entity and enter A/T for this element in each branch group. A/T
- 8.4b Circulation of only Young Adult e-books for this library
- If you are not able to get this number from your report, enter N.C.. If this number can be reported for the system but not by branch, enter the data under the administrative entity and enter A/T for this element in each branch group. A/T
- 8.5 Circulation of all other electronic materials (audio/video downloads, circulating software etc.) A/T
- 8.5a Circulation of all other electronic materials for Children (audio/video downloads, circulating software etc.)
- If you are not able to get this number from your report, enter N.C.. If this number can be reported for the system but not by branch, enter the data under the administrative entity and enter A/T for this element in each branch group. A/T
- 8.5b Circulation of all other electronic materials for Young Adults (audio/video downloads, circulating software etc.).
- If you are not able to get this number from your report, enter N.C. If this number can be reported for the system but not by branch, e A/T
- 8.6 Circulation of all audio books on CD, 128

	tape, Play-away or other physical format	
8.6a	Circulation of audio books for Children in all physical formats	50
	If you are not able to get this number from your report, enter N.C..	
8.6b	Circulation of audio books for Young Adults in all physical formats	n.c.
	If you are not able to get this number from your report, enter N.C..	
8.7	Circulation of Audio Visual materials for this library <i>not already counted in 8.6</i> (Physical units such as music CDs/DVDs/VHS/Films)	1,929
8.7a	Circulation of Audio Visual materials for Children <i>not already counted in 8.6a</i> (Physical units such as music CDs/DVDs/VHS/Films)	637
	If you are not able to get this number from your report, enter N.C..	
8.7b	Circulation of Audio Visual materials for Young Adults <i>not already counted in 8.6b</i> (Physical units such as music CDs/DVDs/VHS/Films)	n.c.
	If you are not able to get this number from your report, enter N.C..	
8.8	Circulation of "specialty items" for this library (mobile hotspots, cake pans, fishing poles etc., anything you circulate other than print, AV or electronic materials)	32

8.9	<b>Interlibrary Loan and other Interlibrary Lending</b>	
	Total items provided by this library to libraries outside of your system through Interlibrary Loan	0
8.10	Total items received by this library from libraries outside of your system through Interlibrary Loan	0
8.11	<b>Reference Transactions</b>	
	Reference Transactions for this library	605
8.11a	Please select the most applicable:	
	Actual total (staff kept track all year in 2020)	Yes
	Estimation (you tracked for a typical week in 2020 and multiplied by weeks open in 2020)	No
	Not collected	No
8.12	<b>Programs</b>	
	Children's Program Attendance for this library	227
8.12a	Total Children's Live Virtual Program Attendance (Please Read Instructions)	0
8.12b	Total Views of Children's Recorded Program Content	0
8.13	Young Adult Program Attendance for this	0

library

8.13a Total Young Adult Live Virtual Program Attendance (Please Read Instructions) 0

8.13b Total Views of Young Adult's Recorded Program Content (Please Read Instructions) 0

8.14 Adult Program Attendance for this library 31

8.14a Total Adult Live Virtual Program Attendance 0

8.14b Total Views of Adult's Recorded Program Content 0

8.15 Number of Children's Programs planned for this library (birth-11 years)

\*If you did not plan any programs that fall into the categories listed below, or if you do not use that category when counting programs, enter a zero.

8.15a How many of these programs were for pre-school children? 9

8.15b How many of these programs focused on coding? 0

8.15c Number of Children's Live Virtual Programs 0

8.15d Number of Children's Recordings of Program Content 0

8.16 Number of Young Adult Programs planned for this library (12-18 years) 0

- 8.16a How many programs specifically focused on coding? 0
- 8.16b How many of these programs were designed for those seeking employment? 0
- 8.16c How many of these programs were designed for those seeking to complete their education? (e.g., GED) 0
- 8.16d Number of Young Adult Live Virtual Programs 0
- 8.16e Number of Young Adult Recordings of Program Content 0
- 8.17 Number of Adult Programs planned for this library (19 and over) 12
- 8.17a How many of these programs were designed for those seeking employment? 0
- 8.17b How many of these programs were designed for those seeking to complete their education? (e.g., GED) 0
- 8.17c Number of Adult Live Virtual Programs 0
- 8.17d Number of Adult Recordings of Program Content 0
- 8.18 Successful Retrieval of Electronic Information from databases provided by the library's locally-owned databases or through the Arkansas State Libraries Traveler program. Click on the question mark for the full definition. a/t

Total received from vendor  
N.C. because we cannot get numbers  
from the vendors

8.19 Not Used

8.20 Number of non-library events held in the library meeting rooms 0

Please select the most applicable:

Actual total (staff kept track all year in 2020) Yes

Estimation (you tracked for a week in 2020 and multiplied by weeks open in 2020) No

Not collected during 2020 but we tracked the data for a week during the submission window and have multiplied that number by the number of weeks open in 2020 No

8.21 Number of library visits for this library 3,870

Please select the most applicable:

Actual total (staff kept track all year in 2020) Yes

Estimation (you tracked for a week in 2020 and multiplied by weeks open in 2020) No

Not collected during 2020 but we tracked the data for a week during the submission window and have multiplied that number by the number of weeks No

open in 2020

8.22	Number of virtual visits / uses for this library	4773
	Included in this total are all the totals for (check all that apply)	
	Visits to the library website or social networking sites	Yes
	Visits to databases - it is considered a visit and use of an online service and is not the same as the count for successful retrieval of electronic information.	No
	Off-site use of library services - renewals/holds/"ask a librarian"	No
	Access to/participation in live or archived library webinars, podcasts or videos	No
	Satellite electronic services or library stations - such as an OPAC station or public access computers in an off-site location.	No
8.23	<b>Registered Users</b>	
	Number of Registered Users for this library	4235
	Have you purged registered user files in the last 3 years? Please select one answer:	We have purged our user database in the last 3 years
System Totals		
8.24	<b>Circulation of all Adult print materials (Auto total of all 8.1)</b>	85,662



8.25	<i>Circulation of all Children's print materials (Auto total of all 8.2)</i>	67,772
8.26	Circulation of all Young Adult print materials (Auto total of all 8.3)	8,770
8.26a	Total print circulation (Auto total of 8.24 + 8.25 + 8.26)	162,204
8.27	Circulation of all E-Books for this library (Auto total of all 8.4)	135,405
8.27a	<i>Circulation of all E-books for Children for this library (Auto total of all 8.4a)</i>	14,895
8.27b	Circulation of all E-books for Young Adults for this library (Auto total of all 8.4b)	13,541
8.28	Circulation of all Other Electronic Materials (Auto total of all 8.5)	27,413
8.28a	<i>Circulation of all Other Electronic Materials for children for this library (Auto total of all 8.5a)</i>	3,837
8.28b	Circulation of all Other Electronic Materials for Young Adults for this library (Auto total of all 8.5b)	0
8.29	Circulation of Electronic Materials (Auto total of 8.27 + 8.28)	162,818
8.30	Circulation of all Audio Books (Auto total of all 8.6)	4,232

8.30a	<i>Circulation of all Audio Books for Children (Auto total of all 8.6a)</i>	464
8.30b	Circulation of all Audio Books for Young Adults (Auto total of all 8.6b)	0
8.31	Circulation of all Audio Visual Materials (Auto total of all 8.7)	31,306
8.31a	<i>Circulation of all Audio Visual Materials for Children (Auto total of all 8.7a)</i>	5,498
8.31b	Circulation of all Audio Visual Materials for Young Adults (Auto total of all 8.7b)	0
8.32	Circulation of all Specialty Items (Auto total of all 8.8)	958
8.33	Total ILL items provided (Auto total of all 8.9)	0
8.34	Total ILL items Received (Auto total of all 8.10)	262
8.34a	Total circulation of materials (Auto total of 8.29 + 8.34d)	361,780
8.34b	Total circulation of all materials for Children (Auto of all 8.25 + 8.27a + 8.28a + 8.30a + 8.31a)	92,466
8.34c	Total circulation of all materials for Young Adults (Auto of all 8.26 + 8.27b + 8.28b + 8.30b + 8.31b)	22,311
8.34d	Total Physical Item Circulation (Auto total of 8.26a + 8.30 + 8.31 + 8.32 + 8.34)	198,962

8.35	Total Reference transactions (Auto total of all 8.11)	12,200
8.36	Total attendance to Children's programs (Auto total of all 8.12)	8,179
8.37	Total attendance to Young Adult programs (Auto total of all 8.13)	1,913
8.38	Total attendance to Adult programs (Auto total of all 8.14)	1,767
8.38a	Total Children's and Young Adult program attendance (Auto total of 8.36 + 8.37)	10,092
8.39	Auto total of all program attendance (Auto total of 8.36 + 8.37 + 8.38)	11,859
8.40	Total of all Children's programs (Auto total of all 8.15)	682
8.41	Total of all Young Adult programs (Auto total of all 8.16)	181
8.42	Total of all Adult programs (Auto total of all 8.17)	565
8.42a	Total Children's and Young Adult programs (Auto total of 8.40 + 8.41)	863
8.43	Total of all programs (Auto total of 8.40 + 8.41 + 8.42)	1,428
8.44	Total Successful Retrieval of Electronic Information (Auto total of all 8.18)	6,497
8.44a	Electronic Content Use (Auto total 8.29 +	

	8.44)	169,315
8.44b	Total collection use (Auto total 8.29 + 8.34d + 8.44)	368,277
8.45	Total Non-Library Events held in library meeting rooms (Auto total of all 8.20)	498
8.46	Total number of Physical Visits (Auto total of all 8.21)	159,221
8.47	Total number of Virtual Visits (Auto total of all 8.22)	134,210
8.48	Total number of Registered Users (Auto total of all 8.23)	62,839

#### CHANGES DUE TO COVID 19

8.49	Closed outlets due to COVID-19	
	Were any of the library's outlets physically closed to the public for any period of time due to the Coronavirus (COVID-19) pandemic?	Yes
	Answer Yes or No	
8.50	Did library staff continue to provide services to the public during any portion of the period when the building was physically closed to the public due to the Coronavirus (COVID-19) pandemic?	Yes
	Answer Yes or No	
8.51	Electronic Materials Added Due to COVID 19	
	Did the library add or increase access to electronic collection materials due to the	Yes

Coronavirus (COVID-19) pandemic?

Answer Yes or No

8.52 Electronic Library Cards Issued Before COVID-19

Did the library allow users to complete registration for library cards online without having to come to the library before the Coronavirus (COVID-19) pandemic?

No

Answer Yes or No

8.53 Electronic Library Cards Issued During COVID-19

Did the library allow users to complete registration for library cards online without having to come to the library during the Coronavirus (COVID-19) pandemic?

Yes

Answer Yes or No

8.54 Reference Services During COVID-19

Did the library provide reference service via the Internet or telephone when the building was physically closed to the public during the Coronavirus (COVID-19) pandemic?

Yes

Answer Yes or No

8.55 Outside Service During COVID-19

Did the library provide 'outside' service for circulation of physical materials at one or more outlets during the Coronavirus (COVID-19) pandemic?

Yes

Answer Yes or No

8.56 Live Virtual Programs During COVID-19

Did the library provide live, virtual programs via the Internet during the Coronavirus (COVID-19) pandemic? Yes

Answer Yes or No

8.57 Recordings of Program Content After COVID-19

Did the library create and provide recordings of program content via the Internet during the Coronavirus (COVID-19) pandemic? Yes

Answer Yes or No

8.58 External WiFi Access Before COVID-19

Did the library provide Wi-Fi Internet access to users outside the building at one or more outlets before the Coronavirus (COVID-19) pandemic? Yes

Answer Yes or No

8.59 External WiFi Access Added During COVID-19

Did the library intentionally provide Wi-Fi Internet access to users outside the building at one or more outlets during the Coronavirus (COVID-19) pandemic? Yes

Answer Yes or No

8.60 External WiFi Access Increased During COVID-19

Did the library increase access to Wi-Fi Internet access to users outside the building at one or more outlets during the Coronavirus (COVID-19) pandemic? Yes

Answer Yes or No

8.61 Staff Re-Assigned During COVID-19

Did library staff work for other government agencies or nonprofit organizations instead of, or in addition to, their normal duties during the Coronavirus (COVID-19) pandemic? No

Answer Yes or No

8.62 Number of Weeks an Outlet Closed Due to COVID-19

Were any of the library's outlets physically closed to the public for any period of time due to the Coronavirus (COVID-19) pandemic? Yes

Answer Yes or No

8.63 Number of Weeks an Outlet Had Limited Occupancy Due to COVID-19

This is the number of weeks during the year that an outlet implemented limited public occupancy practices for in-person services at the outlet in response to the Coronavirus (COVID-19) 32

## Electronic Information

Internet Connections

9.0 Library Name - Official name of the library / branch.

	This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error.	Conway
9.0a	City	Conway
9.1	Does your library use a content filter on the internet? Answer with the name of the filter product you use or NO	NO
9.2	ISP (Internet Service Provider)	Conway Corporation
9.3	What is the monthly cost of your existing internet connection prior to discounts from e-rate or any other program?	\$623.90
9.4	Bandwidth Download Speed in kbps (kilobits per second), mbps (megabits per second), or gbps (gigabits per second) as determined by speed test. Review instructions for best practices for conducting your speed test.	90
	Bandwidth download speed - choose from drop menu KBPS, MBPS, or GBPS	MBPS
9.5	Bandwidth Upload Speed in kbps (kilobits per second) or mbps (megabits per second), or gbps (gigabits per second) as determined by speed test. Review instructions for best practices for conducting your speed test.	94
	Bandwidth upload speed - choose from drop menu KBPS, MBPS, or GBPS	MBPS



9.6	Type of Connection (Choose from the list)	Fiber
9.7	Choose all that apply from this list of factors that may affect your library's ability to increase broadband connectivity.	No
	This speed is sufficient for our needs	
	This is the maximum speed available	Yes
	Cannot afford the cost of increasing bandwidth	No
	City or county entities make decisions regarding library bandwidth	No
	Library staff does not have the technical knowledge to increase bandwidth	No
	Other (please explain in a State level note)	No
9.8	During 2020 were there any upgrades made to public access technology available at this library? Please select all that apply:	No
	Increased bandwidth	
	Upgrade to internal network (e.g. cabling, routers and or wireless access points)	No
	Upgrade to firewalls or other security measures	No
	Added public access computers	No

	Added public access laptops	No
	Added public access tablets	No
	Added to existing or created new public access computer space?	No
	Set up a mobile computer lab	No
	Added video conferencing capacity	No
	Other (please explain in a State level note)	No
9.9	Does the information in this group apply to every branch in your system?	No - Click on add group and enter the information for each branch in your system
9.0	Library Name - Official name of the library / branch. This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error.	Greenbrier
9.0a	City	Greenbrier
9.1	Does your library use a content filter on the internet? Answer with the name of the filter product you use or NO	NO
9.2	ISP (Internet Service Provider)	Windstream
9.3	What is the monthly cost of your existing internet connection prior to discounts	\$111

	from e-rate or any other program?	
9.4	Bandwidth Download Speed in kbps (kilobits per second), mbps (megabits per second), or gbps (gigabits per second) as determined by speed test. Review instructions for best practices for conducting your speed test.	26.3
	Bandwidth download speed - choose from drop menu KBPS, MBPS, or GBPS	MBPS
9.5	Bandwidth Upload Speed in kbps (kilobits per second) or mbps (megabits per second), or gbps (gigabits per second) as determined by speed test. Review instructions for best practices for conducting your speed test.	1.3
	Bandwidth upload speed - choose from drop menu KBPS, MBPS, or GBPS	MBPS
9.6	Type of Connection (Choose from the list)	Cable
9.7	Choose all that apply from this list of factors that may affect your library's ability to increase broadband connectivity.	No
	This speed is sufficient for our needs	
	This is the maximum speed available	Yes
	Cannot afford the cost of increasing bandwidth	No
	City or county entities make decisions regarding library bandwidth	No

	Library staff does not have the technical knowledge to increase bandwidth	No
	Other (please explain in a State level note)	No
9.8	During 2020 were there any upgrades made to public access technology available at this library? Please select all that apply:	No
	Increased bandwidth	
	Upgrade to internal network (e.g. cabling, routers and or wireless access points)	No
	Upgrade to firewalls or other security measures	No
	Added public access computers	No
	Added public access laptops	No
	Added public access tablets	No
	Added to existing or created new public access computer space?	No
	Set up a mobile computer lab	No
	Added video conferencing capacity	No
	Other (please explain in a State level note)	No
9.9	Does the information in this group apply to every branch in your system?	No - Click on add group and enter the information

		for each branch in your system
9.0	<p>Library Name - Official name of the library / branch.</p> <p>This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error.</p>	Mayflower
9.0a	City	Mayflower
9.1	<p>Does your library use a content filter on the internet?</p> <p>Answer with the name of the filter product you use or NO</p>	NO
9.2	ISP (Internet Service Provider)	AT&T
9.3	What is the monthly cost of your existing internet connection prior to discounts from e-rate or any other program?	\$50
9.4	<p>Bandwidth Download Speed in kbps (kilobits per second), mbps (megabits per second), or gbps (gigabits per second) as determined by speed test.</p> <p>Review instructions for best practices for conducting your speed test.</p>	26.4
	Bandwidth download speed - choose from drop menu KBPS, MBPS, or GBPS	MBPS
9.5	<p>Bandwidth Upload Speed in kbps (kilobits per second) or mbps (megabits per second), or gbps (gigabits per second) as determined by speed test.</p> <p>Review instructions for best practices for conducting your speed test.</p>	1.5

	Bandwidth upload speed - choose from drop menu KBPS, MBPS, or GBPS	MBPS
9.6	Type of Connection (Choose from the list)	Cable
9.7	Choose all that apply from this list of factors that may affect your library's ability to increase broadband connectivity.	No
	This speed is sufficient for our needs	
	This is the maximum speed available	Yes
	Cannot afford the cost of increasing bandwidth	No
	City or county entities make decisions regarding library bandwidth	No
	Library staff does not have the technical knowledge to increase bandwidth	No
	Other (please explain in a State level note)	No
9.8	During 2020 were there any upgrades made to public access technology available at this library? Please select all that apply:	Yes
	Increased bandwidth	
	Upgrade to internal network (e.g. cabling, routers and or wireless access points)	Yes

	Upgrade to firewalls or other security measures	No
	Added public access computers	No
	Added public access laptops	No
	Added public access tablets	No
	Added to existing or created new public access computer space?	No
	Set up a mobile computer lab	No
	Added video conferencing capacity	No
	Other (please explain in a State level note)	No
9.9	Does the information in this group apply to every branch in your system?	No - Click on add group and enter the information for each branch in your system
9.0	Library Name - Official name of the library / branch. This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error.	Mount Vernon
9.0a	City	Mount Vernon
9.1	Does your library use a content filter on the internet? Answer with the name of the filter product you use or NO	NO

9.2 ISP (Internet Service Provider) Windstream

9.3 What is the monthly cost of your existing internet connection prior to discounts from e-rate or any other program? \$96

9.4 Bandwidth Download Speed in kbps (kilobits per second), mbps (megabits per second), or gbps (gigabits per second) as determined by speed test. Review instructions for best practices for conducting your speed test. 11.4

Bandwidth download speed - choose from drop menu KBPS, MBPS, or GBPS MBPS

9.5 Bandwidth Upload Speed in kbps (kilobits per second) or mbps (megabits per second), or gbps (gigabits per second) as determined by speed test. Review instructions for best practices for conducting your speed test. 0.5

Bandwidth upload speed - choose from drop menu KBPS, MBPS, or GBPS MBPS

9.6 Type of Connection (Choose from the list) Cable

9.7 Choose all that apply from this list of factors that may affect your library's ability to increase broadband connectivity. No

This speed is sufficient for our needs

This is the maximum speed available Yes



	Cannot afford the cost of increasing bandwidth	No
	City or county entities make decisions regarding library bandwidth	No
	Library staff does not have the technical knowledge to increase bandwidth	No
	Other (please explain in a State level note)	No
9.8	During 2020 were there any upgrades made to public access technology available at this library? Please select all that apply:	No
	Increased bandwidth	
	Upgrade to internal network (e.g. cabling, routers and or wireless access points)	No
	Upgrade to firewalls or other security measures	No
	Added public access computers	No
	Added public access laptops	No
	Added public access tablets	No
	Added to existing or created new public access computer space?	No
	Set up a mobile computer lab	No
	Added video conferencing capacity	No

	Other (please explain in a State level note)	No
9.9	Does the information in this group apply to every branch in your system?	
9.0	Library Name - Official name of the library / branch. This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error.	Twin Groves
9.0a	City	Twin Groves
9.1	Does your library use a content filter on the internet? Answer with the name of the filter product you use or NO	NO
9.2	ISP (Internet Service Provider)	The Computer Works
9.3	What is the monthly cost of your existing internet connection prior to discounts from e-rate or any other program?	\$59.95
9.4	Bandwidth Download Speed in kbps (kilobits per second), mbps (megabits per second), or gbps (gigabits per second) as determined by speed test. Review instructions for best practices for conducting your speed test.	3.4
	Bandwidth download speed - choose from drop menu KBPS, MBPS, or GBPS	MBPS
9.5	Bandwidth Upload Speed in kbps (kilobits per second) or mbps (megabits	

	per second), or gbps (gigabits per second) as determined by speed test. Review instructions for best practices for conducting your speed test.	1.3
	Bandwidth upload speed - choose from drop menu KBPS, MBPS, or GBPS	MBPS
9.6	Type of Connection (Choose from the list) <b>State:</b> Satellite	Other Please describe in a state level notes field
9.7	Choose all that apply from this list of factors that may affect your library's ability to increase broadband connectivity.	No
	This speed is sufficient for our needs	
	This is the maximum speed available	Yes
	Cannot afford the cost of increasing bandwidth	No
	City or county entities make decisions regarding library bandwidth	No
	Library staff does not have the technical knowledge to increase bandwidth	No
	Other (please explain in a State level note)	No
9.8	During 2020 were there any upgrades made to public access technology available at this library? Please select all that apply:	No
	Increased bandwidth	

	Upgrade to internal network (e.g. cabling, routers and or wireless access points)	No
	Upgrade to firewalls or other security measures	No
	Added public access computers	No
	Added public access laptops	No
	Added public access tablets	No
	Added to existing or created new public access computer space?	No
	Set up a mobile computer lab	No
	Added video conferencing capacity	No
	Other (please explain in a State level note)	No
9.9	Does the information in this group apply to every branch in your system?	
9.0	Library Name - Official name of the library / branch. This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error.	Vilonia
9.0a	City	Vilonia
9.1	Does your library use a content filter on	

	the internet? Answer with the name of the filter product you use or NO	NO
9.2	ISP (Internet Service Provider)	Windstream
9.3	What is the monthly cost of your existing internet connection prior to discounts from e-rate or any other program?	\$136
9.4	Bandwidth Download Speed in kbps (kilobits per second), mbps (megabits per second), or gbps (gigabits per second) as determined by speed test. Review instructions for best practices for conducting your speed test.	25.9
	Bandwidth download speed - choose from drop menu KBPS, MBPS, or GBPS	MBPS
9.5	Bandwidth Upload Speed in kbps (kilobits per second) or mbps (megabits per second), or gbps (gigabits per second) as determined by speed test. Review instructions for best practices for conducting your speed test.	1.9
	Bandwidth upload speed - choose from drop menu KBPS, MBPS, or GBPS	MBPS
9.6	Type of Connection (Choose from the list)	Cable
9.7	Choose all that apply from this list of factors that may affect your library's ability to increase broadband connectivity.	No
	This speed is sufficient for our needs	

	This is the maximum speed available	Yes
	Cannot afford the cost of increasing bandwidth	No
	City or county entities make decisions regarding library bandwidth	No
	Library staff does not have the technical knowledge to increase bandwidth	No
	Other (please explain in a State level note)	No
9.8	During 2020 were there any upgrades made to public access technology available at this library? Please select all that apply:	No
	Increased bandwidth	
	Upgrade to internal network (e.g. cabling, routers and or wireless access points)	No
	Upgrade to firewalls or other security measures	No
	Added public access computers	No
	Added public access laptops	No
	Added public access tablets	No
	Added to existing or created new public access computer space?	No
	Set up a mobile computer lab	No

	Added video conferencing capacity	No
	Other (please explain in a State level note)	No
9.9	Does the information in this group apply to every branch in your system?	No - Click on add group and enter the information for each branch in your system
9.0	Library Name - Official name of the library / branch. This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error.	Van Buren County
9.0a	City	Clinton
9.1	Does your library use a content filter on the internet? Answer with the name of the filter product you use or NO	Seipa
9.2	ISP (Internet Service Provider)	Artelco
9.3	What is the monthly cost of your existing internet connection prior to discounts from e-rate or any other program?	\$89.95
9.4	Bandwidth Download Speed in kbps (kilobits per second), mbps (megabits per second), or gbps (gigabits per second) as determined by speed test. Review instructions for best practices for conducting your speed test.	113

	Bandwidth download speed - choose from drop menu KBPS, MBPS, or GBPS	MBPS
9.5	Bandwidth Upload Speed in kbps (kilobits per second) or mbps (megabits per second), or gbps (gigabits per second) as determined by speed test. Review instructions for best practices for conducting your speed test.	103
	Bandwidth upload speed - choose from drop menu KBPS, MBPS, or GBPS	MBPS
9.6	Type of Connection (Choose from the list)	Fiber
9.7	Choose all that apply from this list of factors that may affect your library's ability to increase broadband connectivity.	No
	This speed is sufficient for our needs	
	This is the maximum speed available	Yes
	Cannot afford the cost of increasing bandwidth	No
	City or county entities make decisions regarding library bandwidth	No
	Library staff does not have the technical knowledge to increase bandwidth	No
	Other (please explain in a State level note)	No
9.8	During 2020 were there any upgrades made to public access technology	



	available at this library? Please select all that apply:	No
	Increased bandwidth	
	Upgrade to internal network (e.g. cabling, routers and or wireless access points)	No
	Upgrade to firewalls or other security measures	No
	Added public access computers	Yes
	Added public access laptops	No
	Added public access tablets	No
	Added to existing or created new public access computer space?	No
	Set up a mobile computer lab	No
	Added video conferencing capacity	No
	Other (please explain in a State level note)	No
9.9	Does the information in this group apply to every branch in your system?	No - Click on add group and enter the information for each branch in your system
9.0	Library Name - Official name of the library / branch. This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to	Damascus

	technical error.	
9.0a	City	Damascus
9.1	Does your library use a content filter on the internet? Answer with the name of the filter product you use or NO	Mac Parental control
9.2	ISP (Internet Service Provider)	Windstream
9.3	What is the monthly cost of your existing internet connection prior to discounts from e-rate or any other program?	\$259
9.4	Bandwidth Download Speed in kbps (kilobits per second), mbps (megabits per second), or gbps (gigabits per second) as determined by speed test. Review instructions for best practices for conducting your speed test.	12.2
	Bandwidth download speed - choose from drop menu KBPS, MBPS, or GBPS	MBPS
9.5	Bandwidth Upload Speed in kbps (kilobits per second) or mbps (megabits per second), or gbps (gigabits per second) as determined by speed test. Review instructions for best practices for conducting your speed test.	.55
	Bandwidth upload speed - choose from drop menu KBPS, MBPS, or GBPS	MBPS
9.6	Type of Connection (Choose from the list)	Cable
9.7	Choose all that apply from this list of	

	factors that may affect your library's ability to increase broadband connectivity.	No
	This speed is sufficient for our needs	
	This is the maximum speed available	Yes
	Cannot afford the cost of increasing bandwidth	No
	City or county entities make decisions regarding library bandwidth	No
	Library staff does not have the technical knowledge to increase bandwidth	No
	Other (please explain in a State level note)	No
9.8	During 2020 were there any upgrades made to public access technology available at this library? Please select all that apply:	No
	Increased bandwidth	
	Upgrade to internal network (e.g. cabling, routers and or wireless access points)	No
	Upgrade to firewalls or other security measures	No
	Added public access computers	No
	Added public access laptops	No
	Added public access tablets	No

	Added to existing or created new public access computer space?	No
	Set up a mobile computer lab	No
	Added video conferencing capacity	No
	Other (please explain in a State level note)	No
9.9	Does the information in this group apply to every branch in your system?	No - Click on add group and enter the information for each branch in your system
Web Presence		
9.10	Library Name - Official name of the library / branch. This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error.	Faulkner-Van Buren Regional Library System
9.10a	City	Conway
9.11	Library website URL	fcl.org
9.12	Total number of visits (hits) to this website (for this library) in 2020	194612
9.13	How did you collect this information?	ISP-provided analytics
9.14	Does this information apply to every branch in your system?	Yes, this information is the same for all branches in this system or region

## WI-FI

9.15	Library Name - Official name of the library / branch. This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error.	Faulkner-Van Buren Regional Library System
9.15a	City	Conway
9.16	Access to library Wi-Fi	Open access
9.17	Is Wi-Fi available outside of the library building (e.g. does it extend out into the parking lot or into a shared building space?)	Yes
9.18	Do you terminate Wi-Fi access when the library closes?	No, WiFi is accessible 24/7
9.19	Number of uses of library Wi-Fi (please enter 0 if you do not offer Wi-Fi) Please enter n.c. for not collected if you were not able to collect this data.	n.c.
9.20	How did you collect the data for number of uses?	n.c.
9.21	Does this information apply to every library in your system?	Yes, this information is the same for all branches in this system or region
9.22	System total for number of Wi-Fi uses (Auto total of all 9.19)	0

## Automated Systems

NOTE: Please add a group here for each branch ONLY if there are branches in your system that use a different ILS or are not yet automated at all.

9.23 Library Name - Official name of the library / branch.  
 This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error. Faulkner-Van Buren Regional Library System

9.23a City Conway

9.24 Name of ILS Vendor Sirsi-Dynix

Name of ILS Product Symphony

This library did not have an automated system in 2020 No

9.25 Does this information apply to every library in your system? Yes, this information is the same for all branches in this system or region

Self Check / RFID (Radio Frequency Identification)

9.26 Library Name - Official name of the library / branch.  
 This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error. Faulkner-Van Buren Regional Library System

9.26a City Conway

9.27 Is your library/system using RFID labels on your materials? Yes

9.28	Does this information apply to every library in your system?	Yes, this information is the same for all branches in this system or region
------	--	---

Public Access Computers

9.29	Library Name - Official name of the library / branch. This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error.	Conway
------	---	--------

9.29a	City	Conway
-------	------	--------

9.30	Total number of public access devices (computers, laptops or tablets) with internet for use by the public. Do not count computers, laptops or tablets used by library staff in the daily duties of library operation. Count only the computers, laptops or table	29
------	--	----

9.31	Number of Uses (sessions) of all Public Access devices (computers, laptops or tablets) with internet for this library?	8,848
------	--	-------

Please select the most applicable:

Actual total (staff kept track all year in 2020)	Yes
--	-----

Estimation (you tracked the data for one week in 2019 and multiplied that number by the number of weeks open in 2020)	No
---	----

If you have not yet tracked this data, please do so for one week during the	No
---	----

	submission window.	
9.32	List Assistive Technology devices or purchased software applications for patrons with disabilities.	N/A
9.33	Does this information apply to every library in your system?	No - Click on add group and enter the information for each branch in your system
9.29	Library Name - Official name of the library / branch. This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error.	Greenbrier
9.29a	City	Greenbrier
9.30	Total number of public access devices (computers, laptops or tablets) with internet for use by the public. Do not count computers, laptops or tablets used 5 by library staff in the daily duties of library operation. Count only the computers, laptops or table	
9.31	Number of Uses (sessions) of all Public Access devices (computers, laptops or tablets) with internet for this library?	501
	Please select the most applicable:	
	Actual total (staff kept track all year in 2020)	Yes
	Estimation (you tracked the data for one	



	week in 2019 and multiplied that number by the number of weeks open in 2020)	No
	If you have not yet tracked this data, please do so for one week during the submission window.	No
9.32	List Assistive Technology devices or purchased software applications for patrons with disabilities.	
9.33	Does this information apply to every library in your system?	No - Click on add group and enter the information for each branch in your system
9.29	Library Name - Official name of the library / branch. This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error.	Mayflower
9.29a	City	Mayflower
9.30	Total number of public access devices (computers, laptops or tablets) with internet for use by the public. Do not count computers, laptops or tablets used by library staff in the daily duties of library operation. Count only the computers, laptops or table	3
9.31	Number of Uses (sessions) of all Public Access devices (computers, laptops or tablets) with internet for this library?	402
	Please select the most applicable:	
	Actual total (staff kept track all year in	Yes

2020)

Estimation (you tracked the data for one week in 2019 and multiplied that number by the number of weeks open in 2020) No

If you have not yet tracked this data, please do so for one week during the submission window. No

9.32 List Assistive Technology devices or purchased software applications for patrons with disabilities.

9.33 Does this information apply to every library in your system? No - Click on add group and enter the information for each branch in your system

9.29 Library Name - Official name of the library / branch. This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error. Van Buren County Library

9.29a City Clinton

9.30 Total number of public access devices (computers, laptops or tablets) with internet for use by the public. Do not count computers, laptops or tablets used by library staff in the daily duties of library operation. Count only the computers, laptops or table 41

9.31 Number of Uses (sessions) of all Public Access devices (computers, laptops or tablets) with internet for this library? 496

Please select the most applicable:

- |       |  |  |
|-------|--|--|
|       | Actual total (staff kept track all year in 2020)   | No   |
|       | Estimation (you tracked the data for one week in 2019 and multiplied that number by the number of weeks open in 2020)  | No   |
|       | If you have not yet tracked this data, please do so for one week during the submission window.   | No   |
| 9.32  | List Assistive Technology devices or purchased software applications for patrons with disabilities.  |  |
| 9.33  | Does this information apply to every library in your system?   | No - Click on add group and enter the information for each branch in your system |
| 9.29  | Library Name - Official name of the library / branch.<br>This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error.                            | Mount Vernon   |
| 9.29a | City   | Mount Vernon   |
| 9.30  | Total number of public access devices (computers, laptops or tablets) with internet for use by the public. Do not count computers, laptops or tablets used by library staff in the daily duties of library operation. Count only the computers, laptops or table | 4  |

9.31	Number of Uses (sessions) of all Public Access devices (computers, laptops or tablets) with internet for this library?	722
	Please select the most applicable:	
	Actual total (staff kept track all year in 2020)	Yes
	Estimation (you tracked the data for one week in 2019 and multiplied that number by the number of weeks open in 2020)	No
	If you have not yet tracked this data, please do so for one week during the submission window.	No
9.32	List Assistive Technology devices or purchased software applications for patrons with disabilities.	
9.33	Does this information apply to every library in your system?	No - Click on add group and enter the information for each branch in your system
9.29	Library Name - Official name of the library / branch. This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error.	Twin Groves
9.29a	City	Twin Groves
9.30	Total number of public access devices (computers, laptops or tablets) with internet for use by the public. Do not	

	count computers, laptops or tablets used by library staff in the daily duties of library operation. Count only the computers, laptops or table	41
9.31	Number of Uses (sessions) of all Public Access devices (computers, laptops or tablets) with internet for this library?	479
	Please select the most applicable:	
	Actual total (staff kept track all year in 2020)	Yes
	Estimation (you tracked the data for one week in 2019 and multiplied that number by the number of weeks open in 2020)	No
	If you have not yet tracked this data, please do so for one week during the submission window.	No
9.32	List Assistive Technology devices or purchased software applications for patrons with disabilities.	
9.33	Does this information apply to every library in your system?	No - Click on add group and enter the information for each branch in your system
9.29	Library Name - Official name of the library / branch. This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error.	Vilonia
9.29a	City	Vilonia

- 9.30 Total number of public access devices (computers, laptops or tablets) with internet for use by the public. Do not count computers, laptops or tablets used by library staff in the daily duties of library operation. Count only the computers, laptops or table
- 9.31 Number of Uses (sessions) of all Public Access devices (computers, laptops or tablets) with internet for this library? 351
- Please select the most applicable:
- Actual total (staff kept track all year in 2020) Yes
- Estimation (you tracked the data for one week in 2019 and multiplied that number by the number of weeks open in 2020) No
- If you have not yet tracked this data, please do so for one week during the submission window. No
- 9.32 List Assistive Technology devices or purchased software applications for patrons with disabilities.
- 9.33 Does this information apply to every library in your system? No - Click on add group and enter the information for each branch in your system
- 9.29 Library Name - Official name of the library / branch.  
This helps determine if all data sets for all branches in a system or region have been included in the survey submission Damascus

or if data has gone missing due to technical error.

9.29a City Damascus

9.30 Total number of public access devices (computers, laptops or tablets) with internet for use by the public. Do not count computers, laptops or tablets used by library staff in the daily duties of library operation. Count only the computers, laptops or table 3

9.31 Number of Uses (sessions) of all Public Access devices (computers, laptops or tablets) with internet for this library? 150

Please select the most applicable:

Actual total (staff kept track all year in 2020)

No

Estimation (you tracked the data for one week in 2019 and multiplied that number by the number of weeks open in 2020)

Yes

If you have not yet tracked this data, please do so for one week during the submission window.

No

9.32 List Assistive Technology devices or purchased software applications for patrons with disabilities.

9.33 Does this information apply to every library in your system?

No - Click on add group and enter the information for each branch in your system

System totals for Public Access Computers

- 9.34 Grand Total of all Public Access Computers, laptops or tablets with internet for this system ( Auto total of all 9.30) 128
- 9.35 Grand Total of all uses (sessions) on Public Access Computers, laptops and tablets with internet for this system (Auto total of all 9.31) 11,949

Digital Content

- 9.36 Library Name - Official name of the library / branch.  
This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error. Faulkner-Van Buren Regional Library System
- 9.36a City Conway
- 9.37 Does this library provide Digital Media Content (e.g., Zinio, Freegal, hoopla)? Yes
- If Yes to 9.37, please list all that you provide. Overdrive, Hoopla, Kanopy
- 9.38 Does this information apply to every library in your system? Yes, this information is the same for all branches in this system or region

E-Rate

- 9.39 Library Name - Official name of the library / branch.  
This helps determine if all data sets for all branches in a system or region have been included in the survey submission Van Buren County Library



	or if data has gone missing due to technical error.	
9.39a	City	Clinton
9.40	Does this library apply for e-rate discounts?	Yes
	If No, please select a reason why not.	No
	Do not know about the E-rate program	No
	We think the program is too difficult	No
	We choose not to use a filter on internet content	No
	Our internet service or phone service is provided through the city/county and we do not procure our own services	No
	Other	No
	Please describe	
9.41	Does this information apply to every library in your system?	No - Click on add group and enter the information for each branch in your system
9.39	Library Name - Official name of the library / branch. This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error.	Conway
9.39a	City	Conway

9.40	Does this library apply for e-rate discounts?	No
	If No, please select a reason why not.	No
	Do not know about the E-rate program	No
	We think the program is too difficult	No
	We choose not to use a filter on internet content	Yes
	Our internet service or phone service is provided through the city/county and we do not procure our own services	No
	Other	No
	Please describe	
9.41	Does this information apply to every library in your system?	No - Click on add group and enter the information for each branch in your system
9.39	Library Name - Official name of the library / branch. This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error.	Greenbrier
9.39a	City	Greenbrier
9.40	Does this library apply for e-rate discounts?	No

	If No, please select a reason why not.	No
	Do not know about the E-rate program	
	We think the program is too difficult	No
	We choose not to use a filter on internet content	Yes
	Our internet service or phone service is provided through the city/county and we do not procure our own services	No
	Other	No
	Please describe	
9.41	Does this information apply to every library in your system?	No - Click on add group and enter the information for each branch in your system
9.39	Library Name - Official name of the library / branch. This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error.	Mayflower
9.39a	City	Mayflower
9.40	Does this library apply for e-rate discounts?	No
	If No, please select a reason why not.	No

Do not know about the E-rate program

We think the program is too difficult No

We choose not to use a filter on internet content Yes

Our internet service or phone service is provided through the city/county and we do not procure our own services No

Other No

Please describe

9.41 Does this information apply to every library in your system? No - Click on add group and enter the information for each branch in your system

9.39 Library Name - Official name of the library / branch.  
This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error. Mount Vernon

9.39a City Mount Vernon

9.40 Does this library apply for e-rate discounts? No

If No, please select a reason why not. No

Do not know about the E-rate program

We think the program is too difficult No

	We choose not to use a filter on internet content	Yes
	Our internet service or phone service is provided through the city/county and we do not procure our own services	No
	Other	No
	Please describe	
9.41	Does this information apply to every library in your system?	No - Click on add group and enter the information for each branch in your system
9.39	Library Name - Official name of the library / branch. This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error.	Twin Groves
9.39a	City	Twin Groves
9.40	Does this library apply for e-rate discounts?	No
	If No, please select a reason why not.	No
	Do not know about the E-rate program	
	We think the program is too difficult	No
	We choose not to use a filter on internet content	Yes

	Our internet service or phone service is provided through the city/county and we do not procure our own services	No
	Other	No
	Please describe	
9.41	Does this information apply to every library in your system?	No - Click on add group and enter the information for each branch in your system
9.39	Library Name - Official name of the library / branch. This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error.	Vilonia
9.39a	City	Vilonia
9.40	Does this library apply for e-rate discounts?	No
	If No, please select a reason why not.	
	Do not know about the E-rate program	No
	We think the program is too difficult	No
	We choose not to use a filter on internet content	Yes
	Our internet service or phone service is provided through the city/county and we	No

	do not procure our own services	
	Other	No
	Please describe	
9.41	Does this information apply to every library in your system?	No - Click on add group and enter the information for each branch in your system
9.39	Library Name - Official name of the library / branch. This helps determine if all data sets for all branches in a system or region have been included in the survey submission or if data has gone missing due to technical error.	Damascus
9.39a	City	Damascus
9.40	Does this library apply for e-rate discounts?	Yes
	If No, please select a reason why not.	No
	Do not know about the E-rate program	No
	We think the program is too difficult	No
	We choose not to use a filter on internet content	No
	Our internet service or phone service is provided through the city/county and we do not procure our own services	No
	Other	No

Please describe

- 9.41 Does this information apply to every library in your system? No - Click on add group and enter the information for each branch in your system

### Library Staff

- 10.1 Total number of ALA-MLS on staff (Librarians who have earned their Master's Degree from a program accredited by the American Library Association.) 2
- 10.2 Total Librarians (persons with the title of librarian who do paid work that usually requires professional training and skill in the theoretical or scientific aspects of library work, or both, as distinct from its mechanical or clerical aspect. The total number entered here does NOT include the number that was entered for ALA-MLS in 10.1) 13
- 10.3 **Auto-total of 10.1 + 10.2** 15.00
- 10.4 All Other Paid Staff (This includes all other employees, represented as Full Time Equivalents or FTEs, who are paid from the reported budget, including library technicians, assistants, clerks, pages, plant operations, security and maintenance staff.) 14
- 10.4a Total number of part time employees 14
- 10.5 **Total FTE Paid Employees (Auto total of 10.3 + 10.4)** 29.00



10.6	Total number of volunteers staffing positions generally held by paid staff (circulation clerk, page, programmer, reference/information desk)	0
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### Long Range Planning

11.1	Does your library (system) have a long range plan?	No
------	--	----

11.2	What years does it cover? Date of the document?	n/a
------	---	-----

11.3	Is there a copy of your long range plan on file at the Arkansas State Library?	No - We need help in creating this document
------	--	---

11.4	Does your library (system) have a Disaster Preparedness and Recovery Plan?	No
------	--	----

11.5	Is there a copy of your Disaster Plan on file at the Arkansas State Library?	No - We need help in creating this document
------	--	---

11.6	Does your library (system) have a Library Computer Use Policy?  (Arkansas Public Library Law 13-2-103)	Yes
------	--	-----

11.7	Is there a copy of your Library Computer Use Policy on file at the Arkansas State Library?	Yes
------	--	-----

### Library Board

11.8	Is your Library Board Administrative or Advisory?	Administrative
------	---	----------------

11.9	Type of Board (City, County, Combined)	County and Regional
------	--	---------------------

City and County, or Regional)

- |       |  |                      |
|-------|--|----------------------|
| 11.10 | Does your library board have a current set of Bylaws?  | Yes                  |
| 11.11 | Is a copy of your bylaws on file at the Arkansas State Library?  | Yes                  |
| 11.12 | Have your library board members participated in the Trustee Orientation offered by the Arkansas State Library? | Yes                  |
| 11.13 | Name of your current library board president   | Kelly Tester         |
| 11.14 | President Contact: phone/email or mailing address  | kelly.tester@fcl.org |

### Service Outlets

- |      |   |    |
|------|---|----|
| 12.1 | Central Library (Headquarters)  | 1  |
| 12.2 | Number of Branches (if this library has no branches, enter 0)   | 7  |
|      | New branches opened in 2020 - Enter name of branch and date of opening in a state level note                | No |
|      | Branches closed permanently in 2020 - Enter name(s) of branch(es) and date of closing in a state level note | No |
| 12.3 | Number of Bookmobiles (if this library has no bookmobiles, enter 0)   | 0  |
|      | Library began bookmobile service in 2020  | No |

	Library ended bookmobile service in 2020	No
12.4	Other Service Outlets (click on the question number for definition and instructions) <i>Please use the State level notes field to name and describe the other service outlets</i>	12

## Directory Information

Several questions have been preloaded. Any changes of information must have occurred prior to December 31, 2020. You can change the data entered for each pre-loaded question. If the answer box will not accept the change, flag the question, put the new information in a State level note and contact Kristen Cooke ([Kristen.Cooke@arkansas.gov](mailto:Kristen.Cooke@arkansas.gov)) or 501-682-2863. If there is new information such as a staff change after January 1 2021, please enter it in a state level note so that we can update our information for all your branches and keep our directory and mailing lists current.

Note: We will no longer be collecting "Summer Hours" in this section. If the hours of operation of this library/branch/bookmobile changes with the seasons or other special but regular events--please list the change and reason in the [Federal level notes](#) field. Please enter the word "closed" if the branch/bookmobile is not open to the public on certain days, i.e.: if this library is not open on Sundays, put closed for both the opening and closing times on Sunday.

13.0	Headquarters Library / System Administration Office Name	FAULKNER-VAN BUREN REGIONAL LIBRARY, CONWAY
13.0a	Headquarters Library Name as you want it written in the Public Library Directory (if different from 13.0)	
13.1	City	CONWAY
13.2	County	FAULKNER

13.3	Street Address	1900 TYLER STREET
13.4	Zip code (no longer collecting the additional +4)	72032
13.5	Mailing Address	1900 Tyler Street
13.6	Zip code (no longer collecting the additional +4)	72032
13.7	Phone Number (ex.: 5016825288)	(501) 327-7482
13.8	Fax Number (ex.: 5016821693)	(501) 327-9098
13.9	Library Website	fcl.org
13.10	This library building opened in (give year of opening if known)	1995
13.11	Between Jan 1 2020 and Dec 31 2020, this library:	Yes
	Underwent no physical changes	
	Moved to a different previously existing building	No
	Moved into a new building that finished construction in 2020	No
	Renovated interior space	Yes
	Please describe change	Moved children's books and ordered new shelving for the collection. Repurposed prior location as a

program and craft space.  
Repurposed a study  
space for garden  
programming and seed  
library.

	Added on to existing space	No
	Please describe change	
13.12	Square Footage as of 12/31/2020	36,410
13.13	Librarian / Director / Manager as of 12/31/2020	John McGraw
	Be sure to give us updated information in a state level note if there has been a change since January 1 2021	
13.13a	Email for Librarian / Director / Manager	
	Be sure to give us updated information in a state level note if there has been a change since January 1 2021	john@fcl.org
13.14	13.14 - 13.27 Hours of Operation	
	Opening Time on Mondays	9AM
13.15	Closing Time on Mondays	7PM
13.16	Opening Time on Tuesdays	9AM
13.17	Closing Time on Tuesdays	7PM
13.18	Opening Time on Wednesdays	9AM
13.19	Closing Time on Wednesdays	7PM

13.20	Opening Time on Thursdays	9AM
13.21	Closing Time on Thursdays	7PM
13.22	Opening Time on Fridays	9AM
13.23	Closing Time on Fridays	7PM
13.24	Opening Time on Saturdays	9AM
13.25	Closing Time on Saturdays	5PM
13.26	Opening Time on Sundays	CLOSED
13.27	Closing Time on Sundays	CLOSED
13.28	Total hours open to the public for library services per week If this administrative office is not open to the public for any type of services, the answer here is 0.	58
13.29	Number of weeks open during 2020  Even if you are not open to the public, please let us know if you were open the entire 52 weeks of 2020 for library administrative business or if there were weeks that you were closed. Please tell us why this office was closed those weeks in 2020 in a State level note.	52
13.29a	Does this library / admin office close for local/state/federal holidays (including but not limited to Christmas, Thanksgiving, Martin Luther King Day, Presidents Day, Veterans Day)?	104

Please enter the combined total number of hours this library was cl

13.30 Public Service Hours (hours open to the public in 2020)

Again, even if you were open for library business in 2020, if you were not providing direct services to members of the public entering this space, your answer here is zero. The system total for 2,392

#### Branches

This library has no branches. Please click checkbox to remove the branch / outlet No data set from the survey.

#### Branches

Please "Add Group" for each branch, "other service outlet" or bookmobile in your system. The names of the libraries in this group should match the number and names of branches listed in sections 7, 8 and 9.

13.31 Name of Branch, outlet or bookmobile FAULKNER-VAN BUREN REGIONAL LIBRARY, CLINTON

13.31a Branch Library Name as you want it written in the Public Library Directory (if different from 13.31)

13.32 Does this branch library meet FSCS definitions? Click on the question mark for the FSCS definition. Yes

13.33 City CLINTON

13.34 County VAN BUREN

13.35	Street Address	289 FACTORY ROAD
13.36	Zip Code (no longer collecting the additional +4)	72031
13.37	Mailing Address	289 Factory Road
13.37a	Mailing address city	Clinton
13.38	Zip Code (no longer collecting the additional +4)	72031
13.39	Phone Number (ex: 5016825288)	(501) 745-2100
13.40	Fax Number (ex: 5016825288)	(501) 745-5860
13.41	Website for this library branch	van-buren-county.fcl.org
13.42	Between Jan 1, 2020 and Dec 31, 2020 - This library branch:	Yes
	Underwent no physical changes	
	Opened to the public for the first time as a new branch	No
	Moved to a different previously existing building	No
	Moved into a new building that finished construction in 2020	No
	Renovated interior space - Please describe change in a Federal note.	No
	Added on to existing space - Please describe change in Federal Note.	No



	Has been closed	No
13.43	Square Footage	11,000
13.44	Librarian / Director / Manager	

Be sure to give us updated information in Andrea Singleton a state level note if there has been a change since January 1 2021

**State:** In April 2021 Augie Bernstein was hired as the Library Administrator

13.44a Email for Librarian / Director / Manager

Be sure to give us updated information in andrea@fcl.org a state level note if there has been a change since January 1 2021

**State:** As of April 2021 the Library Administrator is adiago.bernstein@fcl.org

13.45	13.45 - 13.58 Hours of Operation	
	Opening Time on Mondays	9AM
13.46	Closing Time on Mondays	7PM
13.47	Opening Time on Tuesdays	9AM
13.48	Closing Time on Tuesdays	5PM
13.49	Opening Time on Wednesdays	9AM
13.50	Closing Time on Wednesdays	5PM
13.51	Opening Time on Thursdays	9AM
13.52	Closing Time on Thursdays	5PM

13.53	Opening Time on Fridays	CLOSED
13.54	Closing Time on Fridays	CLOSED
13.55	Opening Time on Saturdays	10AM
13.56	Closing Time on Saturdays	1PM
13.57	Opening Time on Sundays	CLOSED
13.58	Closing Time on Sundays	CLOSED
13.59	Public Service hours per week (total of all hours listed above)	37
13.60	Number of weeks open during 2020	52
13.60a	Does this library branch close to observe state or federal holidays? Please count how many hours this branch was closed to observe holidays in 2020.	122
13.61	Manual total of public Service hours - Multiply the number of public service hours per week by the number of Weeks the library was open in 2020 for your total 1,802 public service hours. Then subtract the number of hours you were closed to observe state and fede	
13.62	Number of Weeks An Outet Closed Due to COVID-19	8
13.63	Number of Weeks An Outlet Had Limited Occupancy Due to COVID-19	34

13.31	Name of Branch, outlet or bookmobile	FAULKNER-VAN BUREN REGIONAL LIBRARY, DAMASCUS
13.31a	Branch Library Name as you want it written in the Public Library Directory (if different from 13.31)	
13.32	Does this branch library meet FSCS definitions? Click on the question mark for the FSCS definition.	Yes
13.33	City	DAMASCUS
13.34	County	VAN BUREN
13.35	Street Address	17379 HWY 65
13.36	Zip Code (no longer collecting the additional +4)	72039
13.37	Mailing Address	17379 HWY 65
13.37a	Mailing address city	Damascus
13.38	Zip Code (no longer collecting the additional +4)	72039
13.39	Phone Number (ex: 5016825288)	(501) 335-8142
13.40	Fax Number (ex: 5016825288)	(501) 335-8142
13.41	Website for this library branch	damascus.fcl.org
13.42	Between Jan 1, 2020 and Dec 31, 2020 - This library branch:	Yes

	Underwent no physical changes	
	Opened to the public for the first time as a new branch	No
	Moved to a different previously existing building	No
	Moved into a new building that finished construction in 2020	No
	Renovated interior space - Please describe change in a Federal note.	No
	Added on to existing space - Please describe change in Federal Note.	No
	Has been closed	No
13.43	Square Footage	1,000
13.44	Librarian / Director / Manager	
	Be sure to give us updated information in a state level note if there has been a change since January 1 2021 Karen Martin	
13.44a	Email for Librarian / Director / Manager	
	Be sure to give us updated information in a state level note if there has been a change since January 1 2021 karen.martin@fcl.org	
13.45	13.45 - 13.58 Hours of Operation	CLOSED
	Opening Time on Mondays	
13.46	Closing Time on Mondays	CLOSED

13.47	Opening Time on Tuesdays	10:30AM
13.48	Closing Time on Tuesdays	5PM
13.49	Opening Time on Wednesdays	CLOSED
13.50	Closing Time on Wednesdays	CLOSED
13.51	Opening Time on Thursdays	10:30AM
13.52	Closing Time on Thursdays	5PM
13.53	Opening Time on Fridays	10:30AM
13.54	Closing Time on Fridays	5PM
13.55	Opening Time on Saturdays	CLOSED
13.56	Closing Time on Saturdays	CLOSED
13.57	Opening Time on Sundays	CLOSED
13.58	Closing Time on Sundays	CLOSED
13.59	Public Service hours per week (total of all hours listed above)	20
13.60	Number of weeks open during 2020	44
13.60a	Does this library branch close to observe state or federal holidays? Please count how many hours this branch was closed to observe holidays in 2020.	26

- 13.61 Manual total of public Service hours -  
Multiply the number of public service hours per week by the number of Weeks the library was open in 2020 for your total 832 public service hours. Then subtract the number of hours you were closed to observe state and fede
- 13.62 Number of Weeks An Outet Closed Due to COVID-19 8
- 13.63 Number of Weeks An Outlet Had Limited Occupancy Due to COVID-19 34
- 13.31 Name of Branch, outlet or bookmobile FAULKNER-VAN BUREN REGIONAL LIBRARY, GREENBRIER
- 13.31a Branch Library Name as you want it written in the Public Library Directory (if different from 13.31)
- 13.32 Does this branch library meet FSCS definitions? Click on the question mark for the FSCS definition. Yes
- 13.33 City GREENBRIER
- 13.34 County FAULKNER
- 13.35 Street Address 13 WILSON FARM ROAD
- 13.36 Zip Code (no longer collecting the additional +4) 72058
- 13.37 Mailing Address 13 WILSON FARM

		ROAD
13.37a	Mailing address city	GREENBRIER
13.38	Zip Code (no longer collecting the additional +4)	72058
13.39	Phone Number (ex: 5016825288)	(501) 679-6344
13.40	Fax Number (ex: 5016825288)	(501) 679-6344
13.41	Website for this library branch	greenbrier.fcl.org
13.42	Between Jan 1, 2020 and Dec 31, 2020 - This library branch:	Yes
	Underwent no physical changes	
	Opened to the public for the first time as a new branch	No
	Moved to a different previously existing building	No
	Moved into a new building that finished construction in 2020	No
	Renovated interior space - Please describe change in a Federal note.	No
	Added on to existing space - Please describe change in Federal Note.	No
	Has been closed	No
13.43	Square Footage	2,000

13.44 Librarian / Director / Manager

Be sure to give us updated information in Loretta Keathley  
a state level note if there has been a  
change since January 1 2021

13.44a Email for Librarian / Director / Manager

Be sure to give us updated information in [loretta@fcl.org](mailto:loretta@fcl.org)  
a state level note if there has been a  
change since January 1 2021

13.45 13.45 - 13.58 Hours of Operation

9am

Opening Time on Mondays

13.46 Closing Time on Mondays

5pm

13.47 Opening Time on Tuesdays

9am

13.48 Closing Time on Tuesdays

5pm

13.49 Opening Time on Wednesdays

9am

13.50 Closing Time on Wednesdays

5pm

13.51 Opening Time on Thursdays

9am

13.52 Closing Time on Thursdays

5pm

13.53 Opening Time on Fridays

9am

13.54 Closing Time on Fridays

5pm

13.55 Opening Time on Saturdays

CLOSED



13.56	Closing Time on Saturdays	CLOSED
13.57	Opening Time on Sundays	CLOSED
13.58	Closing Time on Sundays	CLOSED
13.59	Public Service hours per week (total of all hours listed above)	40
13.60	Number of weeks open during 2020	44
13.60a	Does this library branch close to observe state or federal holidays? Please count how many hours this branch was closed to observe holidays in 2020.	88
13.61	Manual total of public Service hours - Multiply the number of public service hours per week by the number of Weeks the library was open in 2020 for your total 1,672 public service hours. Then subtract the number of hours you were closed to observe state and fede	
13.62	Number of Weeks An Outet Closed Due to COVID-19	8
13.63	Number of Weeks An Outlet Had Limited Occupancy Due to COVID-19	34
13.31	Name of Branch, outlet or bookmobile	FAULKNER-VAN BUREN REGIONAL LIBRARY, MAYFLOWER
13.31a	Branch Library Name as you want it written in the Public Library Directory (if different from 13.31)	

- |        |   |                   |
|--------|---|-------------------|
| 13.32  | Does this branch library meet FSCS definitions? Click on the question mark for the FSCS definition. | Yes               |
| 13.33  | City  | MAYFLOWER         |
| 13.34  | County  | FAULKNER          |
| 13.35  | Street Address  | 6 ASHMORE DRIVE   |
| 13.36  | Zip Code (no longer collecting the additional +4)   | 72106             |
| 13.37  | Mailing Address   | 6 Ashmore Drive   |
| 13.37a | Mailing address city  | Mayflower         |
| 13.38  | Zip Code (no longer collecting the additional +4)   | 72106             |
| 13.39  | Phone Number (ex: 5016825288)   | (501) 470-9678    |
| 13.40  | Fax Number (ex: 5016825288)   | (501) 470-9039    |
| 13.41  | Website for this library branch   | mayflower.fcl.org |
| 13.42  | Between Jan 1, 2020 and Dec 31, 2020 - This library branch:   | Yes               |
|        | Underwent no physical changes   |                   |
|        | Opened to the public for the first time as a new branch   | No                |
|        | Moved to a different previously existing  |                   |

	building	No
	Moved into a new building that finished construction in 2020	No
	Renovated interior space - Please describe change in a Federal note.	No
	Added on to existing space - Please describe change in Federal Note.	No
	Has been closed	No
13.43	Square Footage	2,000
13.44	Librarian / Director / Manager	
	Be sure to give us updated information in a state level note if there has been a change since January 1 2021 <a href="#">Jessica Helms</a>	
13.44a	Email for Librarian / Director / Manager	
	Be sure to give us updated information in a state level note if there has been a change since January 1 2021 <a href="mailto:jessica@fcl.org">jessica@fcl.org</a>	
13.45	13.45 - 13.58 Hours of Operation	
	Opening Time on Mondays	9am
13.46	Closing Time on Mondays	6pm
13.47	Opening Time on Tuesdays	9am
13.48	Closing Time on Tuesdays	6pm

13.49	Opening Time on Wednesdays	9am
13.50	Closing Time on Wednesdays	6pm
13.51	Opening Time on Thursdays	9am
13.52	Closing Time on Thursdays	6pm
13.53	Opening Time on Fridays	9am
13.54	Closing Time on Fridays	5pm
13.55	Opening Time on Saturdays	CLOSED
13.56	Closing Time on Saturdays	CLOSED
13.57	Opening Time on Sundays	CLOSED
13.58	Closing Time on Sundays	CLOSED
13.59	Public Service hours per week (total of all hours listed above)	44
13.60	Number of weeks open during 2020	44
13.60a	Does this library branch close to observe state or federal holidays? Please count how many hours this branch was closed to observe holidays in 2020.	44
13.61	Manual total of public Service hours - Multiply the number of public service hours per week by the number of Weeks the library was open in 2020 for your total 1,892 public service hours. Then subtract the number of hours you were closed to	

observe state and fede

13.62	Number of Weeks An Outet Closed Due to COVID-19	8
13.63	Number of Weeks An Outlet Had Limited Occupancy Due to COVID-19	34
13.31	Name of Branch, outlet or bookmobile	FAULKNER-VAN BUREN REGIONAL LIBRARY, MOUNT VERNON
13.31a	Branch Library Name as you want it written in the Public Library Directory (if different from 13.31)	
13.32	Does this branch library meet FSCS definitions? Click on the question mark for the FSCS definition.	Yes
13.33	City	MOUNT VERNON
13.34	County	FAULKNER
13.35	Street Address	1370 HIGHWAY 36
13.36	Zip Code (no longer collecting the additional +4)	72111
13.37	Mailing Address	1371 HWY 36
13.37a	Mailing address city	Mount Vernon
13.38	Zip Code (no longer collecting the additional +4)	72111

- 13.39 Phone Number (ex: 5016825288) (501) 849-3080
- 13.40 Fax Number (ex: 5016825288) (501) 849-3080
- 13.41 Website for this library branch mt-vernon.fcl.org
- 13.42 Between Jan 1, 2020 and Dec 31, 2020 -  
This library branch: Yes
- Underwent no physical changes
- Opened to the public for the first time as a new branch No
- Moved to a different previously existing building No
- Moved into a new building that finished construction in 2020 No
- Renovated interior space - Please describe change in a Federal note. No
- Added on to existing space - Please describe change in Federal Note. No
- Has been closed No
- 13.43 Square Footage 952
- 13.44 Librarian / Director / Manager
- Be sure to give us updated information in a state level note if there has been a change since January 1 2021 Misty Henry
- 13.44a Email for Librarian / Director / Manager

Be sure to give us updated information in [misty@fcl.org](mailto:misty@fcl.org)  
a state level note if there has been a  
change since January 1 2021

13.45	13.45 - 13.58 Hours of Operation	
	Opening Time on Mondays	10am
13.46	Closing Time on Mondays	5pm
13.47	Opening Time on Tuesdays	10am
13.48	Closing Time on Tuesdays	5pm
13.49	Opening Time on Wednesdays	10am
13.50	Closing Time on Wednesdays	5pm
13.51	Opening Time on Thursdays	10am
13.52	Closing Time on Thursdays	5pm
13.53	Opening Time on Fridays	10am
13.54	Closing Time on Fridays	5pm
13.55	Opening Time on Saturdays	CLOSED
13.56	Closing Time on Saturdays	CLOSED
13.57	Opening Time on Sundays	CLOSED
13.58	Closing Time on Sundays	CLOSED
13.59	Public Service hours per week (total of	35

all hours listed above)

- |        |   |   |
|--------|---|---|
| 13.60  | Number of weeks open during 2020  | 44  |
| 13.60a | Does this library branch close to observe state or federal holidays?<br>Please count how many hours this branch was closed to observe holidays in 2020.   | 77  |
| 13.61  | Manual total of public Service hours -<br>Multiply the number of public service hours per week by the number of Weeks the library was open in 2020 for your total 1,463 public service hours. Then subtract the number of hours you were closed to observe state and fede |   |
| 13.62  | Number of Weeks An Outet Closed Due to COVID-19   | 8   |
| 13.63  | Number of Weeks An Outlet Had Limited Occupancy Due to COVID-19   | 34  |
| 13.31  | Name of Branch, outlet or bookmobile  | FAULKNER-VAN<br>BUREN REGIONAL<br>LIBRARY, TWIN<br>GROVES |
| 13.31a | Branch Library Name as you want it written in the Public Library Directory (if different from 13.31)  |   |
| 13.32  | Does this branch library meet FSCS definitions? Click on the question mark for the FSCS definition.   | Yes   |
| 13.33  | City  | TWIN GROVES   |



13.34	County	FAULKNER
13.35	Street Address	10 TWIN GROVES LANE
13.36	Zip Code (no longer collecting the additional +4)	72039
13.37	Mailing Address	10 TWIN GROVES LANE
13.37a	Mailing address city	TWIN GROVES
13.38	Zip Code (no longer collecting the additional +4)	72039
13.39	Phone Number (ex: 5016825288)	(501) 335-8088
13.40	Fax Number (ex: 5016825288)	(501) 335-8088
13.41	Website for this library branch	twin-groves.fcl.org
13.42	Between Jan 1, 2020 and Dec 31, 2020 - This library branch:	Yes
	Underwent no physical changes	
	Opened to the public for the first time as a new branch	No
	Moved to a different previously existing building	No
	Moved into a new building that finished construction in 2020	No
	Renovated interior space - Please	

	describe change in a Federal note.	No
	Added on to existing space - Please describe change in Federal Note.	No
	Has been closed	No
13.43	Square Footage	1,581
13.44	Librarian / Director / Manager	
	Be sure to give us updated information in Trudy Smith a state level note if there has been a change since January 1 2021	
13.44a	Email for Librarian / Director / Manager	
	Be sure to give us updated information in trudy@fcl.org a state level note if there has been a change since January 1 2021	
13.45	13.45 - 13.58 Hours of Operation	
	Opening Time on Mondays	12pm
13.46	Closing Time on Mondays	6pm
13.47	Opening Time on Tuesdays	12pm
13.48	Closing Time on Tuesdays	6pm
13.49	Opening Time on Wednesdays	12pm
13.50	Closing Time on Wednesdays	6pm
13.51	Opening Time on Thursdays	12pm

13.52	Closing Time on Thursdays	6pm
13.53	Opening Time on Fridays	12pm
13.54	Closing Time on Fridays	6pm
13.55	Opening Time on Saturdays	CLOSED
13.56	Closing Time on Saturdays	CLOSED
13.57	Opening Time on Sundays	CLOSED
13.58	Closing Time on Sundays	CLOSED
13.59	Public Service hours per week (total of all hours listed above)	30
13.60	Number of weeks open during 2020	44
13.60a	Does this library branch close to observe state or federal holidays? Please count how many hours this branch was closed to observe holidays in 2020.	66
13.61	Manual total of public Service hours - Multiply the number of public service hours per week by the number of Weeks the library was open in 2020 for your total 1,254 public service hours. Then subtract the number of hours you were closed to observe state and fede	
13.62	Number of Weeks An Outet Closed Due to COVID-19	8
13.63	Number of Weeks An Outlet Had Limited Occupancy Due to COVID-19	34

13.31	Name of Branch, outlet or bookmobile	FAULKNER-VAN BUREN REGIONAL LIBRARY, VILONIA
13.31a	Branch Library Name as you want it written in the Public Library Directory (if different from 13.31)	
13.32	Does this branch library meet FSCS definitions? Click on the question mark for the FSCS definition.	Yes
13.33	City	VILONIA
13.34	County	FAULKNER
13.35	Street Address	3 BISE DRIVE
13.36	Zip Code (no longer collecting the additional +4)	72173
13.37	Mailing Address	3 BISE DRIVE
13.37a	Mailing address city	VILONIA
13.38	Zip Code (no longer collecting the additional +4)	72173
13.39	Phone Number (ex: 5016825288)	(501) 796-8520
13.40	Fax Number (ex: 5016825288)	(501) 796-8753
13.41	Website for this library branch	vilonia.fcl.org
13.42	Between Jan 1, 2020 and Dec 31, 2020 -	

	This library branch:	Yes
	Underwent no physical changes	
	Opened to the public for the first time as a new branch	No
	Moved to a different previously existing building	No
	Moved into a new building that finished construction in 2020	No
	Renovated interior space - Please describe change in a Federal note.	No
	Added on to existing space - Please describe change in Federal Note.	No
	Has been closed	No
13.43	Square Footage	2,000
13.44	Librarian / Director / Manager	
	Be sure to give us updated information in a state level note if there has been a change since January 1 2021	Shelia Finch
13.44a	Email for Librarian / Director / Manager	
	Be sure to give us updated information in a state level note if there has been a change since January 1 2021	shelia@fcl.org
13.45	13.45 - 13.58 Hours of Operation	
	Opening Time on Mondays	9am

13.46	Closing Time on Mondays	5pm
13.47	Opening Time on Tuesdays	9am
13.48	Closing Time on Tuesdays	5pm
13.49	Opening Time on Wednesdays	9am
13.50	Closing Time on Wednesdays	5pm
13.51	Opening Time on Thursdays	9am
13.52	Closing Time on Thursdays	5pm
13.53	Opening Time on Fridays	9am
13.54	Closing Time on Fridays	5pm
13.55	Opening Time on Saturdays	CLOSED
13.56	Closing Time on Saturdays	CLOSED
13.57	Opening Time on Sundays	CLOSED
13.58	Closing Time on Sundays	CLOSED
13.59	Public Service hours per week (total of all hours listed above)	40
13.60	Number of weeks open during 2020	44
13.60a	Does this library branch close to observe state or federal holidays? Please count how many hours this branch was closed to observe holidays in	44

2020.

- 13.61 Manual total of public Service hours -  
Multiply the number of public service  
hours per week by the number of Weeks  
the library was open in 2020 for your total 1,716  
public service hours. Then subtract the  
number of hours you were closed to  
observe state and fede
- 13.62 Number of Weeks An Outet Closed Due 8  
to COVID-19
- 13.63 Number of Weeks An Outlet Had Limited 34  
Occupancy Due to COVID-19
- 13.62 Grand Total Branch public service hours 10,631  
for 2020 (Auto total of all 13.61)
- 13.63 Grand Total of all system public service 13,023  
hours for 2020 (Auto total of 13.30 +  
13.62)

### For State Use Only #14.1-14.9

Prefilled and locked

- 14.1 LIB ID AR017-002
- 14.2 FSCS ID AR0017
- 14.3 Metropolitan Status Code NO
- 14.3a Name of Library FAULKNER-VAN  
BUREN REGIONAL  
LIBRARY
- 14.1 LIB ID

14.2	FSCS ID	
14.3	Metropolitan Status Code	NO
14.3a	Name of Library	VAN BUREN COUNTY LIBRARY
14.1	LIB ID	
14.2	FSCS ID	
14.3	Metropolitan Status Code	NO
14.3a	Name of Library	VILONIA BRANCH LIBRARY
14.1	LIB ID	
14.2	FSCS ID	
14.3	Metropolitan Status Code	NO
14.3a	Name of Library	GREENBRIER PUBLIC LIBRARY
14.1	LIB ID	
14.2	FSCS ID	
14.3	Metropolitan Status Code	NO
14.3a	Name of Library	MAYFLOWER PUBLIC LIBRARY



14.1	LIB ID	
14.2	FSCS ID	
14.3	Metropolitan Status Code	
14.3a	Name of Library	
14.4	Interlibrary Relationship Code	NO
14.5	Legal Basis Code	MJ
14.6	Administrative Structure Code	MO
14.7	PLSC Public Library Definition	Y
14.8	Geographic Code	MC1