



How to set up OverDrive



1. Go to the App Store(Apple) or Play Store(Android).
2. Look up "Libby, by OverDrive" and install it.
3. When you boot it up it should walk you through linking your library account to the app. You will choose the Arkansas Digital Library Consortium and then choose Faulkner - Van Buren Regional Library System.
4. Next you will sign in with your library card number
5. Once you have linked your card and entered the library you can search for a book at the top of the screen. Then you can select the item you want and if it's available now you will see "Borrow" otherwise you will be able to put the item on hold for your Libby account.
6. Once you have an Item you can access it from the "Shelf" button on the bottom right of your screen. From this screen you can also renew/ return each item by clicking on "Manage Loan" and then hitting "Return Loan to Library" or "Renew Loan". If you do forget to return a book Libby will automatically return it for you when it is due.
7. On your "Shelf" you can also view your current holds by selecting the holds tab at the top of the screen. From here you can see an approximate wait time, change your email address that is used to contact you when a hold is in, and cancel holds you no longer want.

Some common problems you may run across:

A. I don't know my library number.

It is the number that is under the barcode on your library card.

B. I don't have a library card.

Please come into any of our branches with a Photo ID and proof of your current address (if you ID is up to date it works for both) and ask the desk for a library card application.

C. What pin? / What is my pin number?

If you have not set up a pin yet you need to do the following

1. Go to FCL.org and click "My account"

2. Enter your library card and leave the pin field blank.

3a. If it prompts you to create a pin then there should be 2 fields and please enter in what you want your pin to be into both.

3b. If it says your information was invalid then you already have a pin and to reset it you need to call (501)-327-7482 and ask us to reset your pin

If you have any problems the best way we can help is if you bring in the device to one of our locations to help troubleshoot your problems. Otherwise please call (501)-327-7482